

CONGRATULATIONS! ... and thank you for your recent purchase of one of the fine products in the CertainTeed Roofing Collection. Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting beauty and protection for homes of every size,

style and age. For the past 100 years, the basis for our name, "Quality made <u>certain</u>, satisfaction guaran<u>teed</u>," has been our ongoing philosophy.

Your CertainTeed roofing warranty fully explains how CertainTeed supports its products with the strongest warranty protection available. In the following paragraphs we would like to highlight some of the more important warranty features,



Celebrating a Century of Building America

and provide some additional information that will help you understand why the quality of your CertainTeed roof is not just a claim, but a fact.

However, it is important that you read the warranty section of this brochure. The warranty lists the specific CertainTeed asphalt shingle products that are covered and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

# **SURESTART™ PROTECTION**

Because CertainTeed roofing products are manufactured to the highest quality standards, we confidently include the additional assurance of SureStart™ protection with all CertainTeed shingles. SureStart provides the strongest protection you can get in the vital early years after your new roof has been installed.

Simply put, if a manufacturing defect is discovered during the SureStart period, CertainTeed will provide reimbursement of 100% of the cost of the shingles <u>and</u> labor to repair the defective shingles or apply new shingles to replace the defective shingles (exclusive of costs of tear-off, metal work and disposal). SureStart protection is not prorated or otherwise reduced over time.

SureStart protection does not extend to any shingles applied to any non-ventilated roof deck systems.

#### TRANSFERABILITY

he warranty for CertainTeed shingles is transferable by the original property owner/consumer to the first subsequent owner. Upon transfer of the warranty during the product's SureStart period, the remaining duration of the warranty for the new owner is the same as it would have been for the original owner, except for lifetime products where the duration of the warranty will be 50 years measured from date of installation.

The remaining period of SureStart protection will be available to the first subsequent property owner.

For product warranties transferred after the SureStart period has elapsed, the remaining duration of the transferred warranty will be limited to **two** years from the date of real estate title transfer.

### WHAT IS A SELF-SEALING STRIP?

ost shingles contain a factory applied self-sealing asphalt strip which must be subjected to direct sunlight for several days before sealing will occur. Shingles installed in the fall or winter may not seal until the following spring. Shingles which do not receive direct sunlight or which are not exposed to adequate surface temperatures may never seal and must be hand sealed at time of application. Improper installation of shingles, or damage to the factory applied self-sealing strip by dust, sand, or foreign matter, will prevent the sealing strip from activating. Failure of the shingles to seal under any of the above circumstances is **not** a manufacturing defect and CertainTeed will not be responsible for repairing, replacing or hand-sealing any shingles under any such circumstance.

## WHAT IS A "SHANGLE®"?

he "Shangle"," an idea conceived by CertainTeed over 35 years ago, is the original "laminated shingle." The Shangle features a full-size, one-piece shingle as a base, to which individual shingle tabs or overlay pads are applied, providing extra protection and aesthetic enhancement to the roof.

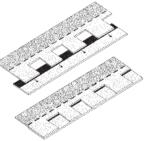
A *Super* Shangle® takes this idea one step further by using it on an 18" x 36" base layer, adding another shingle layer and the shingle tabs.

# WHAT IS A TRI-LAMINATE™?

ur patented Tri-Laminate™ process combines three layers of the industry's most durable materials into an exceptionally strong, dramatically thick roofing product styled with the classic appeal of wood shakes. The stunning, 3-dimensional appearance of CertainTeed's Super Shake™ products gives your roof tremendous depth and distinction beyond comparison.

# WHAT IS A TWO-PIECE LAMINATE?

hereas a Shangle consists of a full-size, one-piece base shingle onto which tabs or pads are applied, a two-piece laminate uses a full-size shingle with tab-size teeth cut out of it. Adhered to the back of this top shingle is a half shingle that runs behind the cutouts. The result is a multi-layered shingle that provides a rugged, textured look on the roof.



# WHAT IS AN ALGAE-RESISTANT SHINGLE?

any of CertainTeed's fiber glass shingles are available in an algae-resistant version.

Commonly, although incorrectly, called "fungus," the black and green algae that creates unsightly streaking on shingles is a common occurrence in warm, humid climates. CertainTeed AR shingles carry an exceptional 10- or 15-year limited warranty against algae contamination.

### LIMITED WARRANTY

This warranty covers asphalt shingle products sold only in the United States of America, its territories and Canada.

## What and Who Is Covered and for How Long

Provided shingles have been installed in accordance with CertainTeed's current written installation instructions, CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in Table 1, and that CertainTeed will repair or replace, at its option, any shingles proven to be defective under the terms of this warranty.

In addition, CertainTeed warrants that the Algae-Resistant versions of Grand Manor Shangle®, Centennial Slate™, Carriage House Shangle™, Presidential Shake™ TL, Landmark™ TL and Presidential Shake™ AR will remain free from algae growth (but **not** mold or mildew growth) which adversely affects the overall appearance of said shingles for a period of fifteen (15) years, and that Independence Shangle®AR, Hatteras®, Landmark™ 50 AR, Woodscape®50 AR, Landmark™ 40 AR, Landmark™ 30 AR, Woodscape®30 AR, Classic Horizon Shangle®AR, XT™ 30 AR, XT™ 30 IR, Patriot™AR, XT™ 25 AR/Seal King® 25 AR and CT20 AR shingles that were sold as "algae-resistant shingles" will remain free from algae growth (but **not** mold or mildew growth) which adversely affects the overall appearance of said shingles for a period of ten (10) years. However, CertainTeed reserves the right to clean the algae stains from the shingles rather than repair or replace the contaminated shingles.

In the event of repair, replacement or cleaning pursuant to the terms of this warranty, the original warranty shall apply to the replacement shingles or the repaired or cleaned shingles and will extend for the balance of the warranty period in effect at the time the shingles proved defective.

The lifetime coverage for Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL, and Landmark TL offered by this warranty is designed to cover individual homeowners only. In the instance of shingles purchased by or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL and Landmark TL will be 50 years following the installation of the shingles. Further, CertainTeed's maximum liability after the SureStart period will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off, metal work, and disposal, and by then decreasing that amount by the reduction figure specified in Table 1 for each month as measured from the date the shingles were installed to the date when proven defective.

## Flintlastic™ SA (Self-Adhering) System

For small low slope residential roofing projects – less than 20 squares (such as decks, additions and porches) – CertainTeed offers the following 10-year SureStart membrane warranty on our two-ply system consisting of Flintlastic SA Base and Flintlastic SA Cap sheet, providing the system has been installed in accordance with CertainTeed's current written installation instructions.

CertainTeed warrants the roof membrane for a period of 10 years from the date of completion of the roof membrane installation. During the duration of this warranty, CertainTeed will repair the roof membrane as necessary to retain the membrane in a watertight condition. Only leaks or other membrane deficiencies that result from manufacturing defects are covered by this warranty. CertainTeed and/or its designated roofing contractor will repair, at CertainTeed's expense, such leaks or other membrane deficiencies covered by the warranty as necessary to retain the roof membrane in a watertight condition. CertainTeed is not responsible for any costs related to the removal or abatement of any asbestos present in any existing roofing system to which the CertainTeed roofing membrane is applied. The roof membrane referred to herein shall include the following components: a base sheet and a cap sheet applied per CertainTeed published specifications. Included among the roof components which are not part of the roof membrane and hence NOT covered by this warranty are the following: underlying roof deck, insulation, vapor retarders, fasteners, metal work, drains, skylights, vents, plastic accessories, any flashing, decorative or reflective coating, surfacing and/or any ballast, rock or gravel.

### **SureStart**<sup>™</sup> **Protection**

All of CertainTeed's shingle products are covered by SureStart™ protection for the period specified in Table 1. Under this warranty feature, CertainTeed, at no charge, will repair or replace, at its option, any shingles proven to be defective during the applicable SureStart period (the SureStart period begins when shingle application has been completed and terminates at the end of the year indicated as its term of duration; i.e., the SureStart period for Independence Shangle terminates at the completion of its fifth year of service). CertainTeed's maximum material liability under SureStart will be equal to the reasonable cost to replace the defective shingles, plus labor. CertainTeed shall not be responsible or liable

TABLE I Product	Warranty Period	SureStart™ Period	Wind Warranty MPH	Algae Resistant Warranty Period**	Material Liability After	Reduction Figure Per Month
GRAND MANOR SHANGLE®	LIFETIME	10 YEARS	110	15	\$140/Square	1/600*
CENTENNIAL SLATE™	LIFETIME	10 YEARS	110	15	\$140/Square	1/600*
CARRIAGE HOUSE SHANGLE™	LIFETIME	10 YEARS	110	15	\$110/Square	1/600*
PRESIDENTIAL SHAKE™ TL	LIFETIME	10 YEARS	110	15	\$140 Square	1/600*
LANDMARK™ TL	LIFETIME	10 YEARS	110	15	\$120/Square	1/600*
PRESIDENTIAL SHAKE™ (and AR)	50 YEARS	10 YEARS	110	15	\$95/Square	1/600
LANDMARK™ 50 (and AR)	50 YEARS	5 YEARS	90††	10	\$55/Square	1/600
WOODSCAPE® 50 AR	50 YEARS	5 YEARS	90††	10	\$55/Square	1/600
INDEPENDENCE SHANGLE® (and AR)	50 YEARS	5 YEARS	110	10	\$55/Square	1/600
HATTERAS®	40 YEARS	5 YEARS	110	10	\$55/Square	1/480
LANDMARK <sup>™</sup> 40 (and AR) (and IR)	40 YEARS	5 YEARS	80††	10	\$45/Square	1/480
HALLMARK SHANGLE®	40 YEARS	5 YEARS	80	N/A	\$55/Square	1/360
CUSTOM SEALDON® 30	30 YEARS	5 YEARS	80	N/A	\$35/Square	1/360
XT <sup>™</sup> 30 (and AR) (and IR)	30 YEARS	5 YEARS	80	10	\$35/Square	1/360
LANDMARK™ 30 (and AR)	30 YEARS	5 YEARS	70††	10	\$40/Square	1/360
WOODSCAPE *30 AR	30 YEARS	5 YEARS	70††	10	\$40/Square	1/360
PATRIOT™AR	30 YEARS	5 YEARS	60	10	\$40/Square	1/360
CLASSIC HORIZON SHANGLE® (and AR)	30 YEARS	5 YEARS	70	10	\$40/Square	1/360
NEW HORIZON SHANGLE®	30 YEARS	5 YEARS	70	N/A	\$40/Square	1/360
HEARTHSTEAD®	25 YEARS	5 YEARS	60	N/A	\$35/Square	1/300
CUSTOM LOK™ 25	25 YEARS	5 YEARS	60	N/A	\$35/Square	1/300
XT <sup>™</sup> 25 (and AR)/Seal King® 25 AR	25 YEARS	5 YEARS	60	10	\$30/Square	1/300
SEALDON® 25	25 YEARS	5 YEARS	60	N/A	\$30/Square	1/300
JET® 25	25 YEARS	4 YEARS	60	N/A	\$30/Square	1/300
CT 20 (and AR)	20 YEARS	3 YEARS	60	10	\$25/Square	1/240
ANY SHINGLES APPLIED TO ANY INADEQUATELY VENTILATED ROOF DECK	10 YEARS†	N/A	N/A	N/A	See Above	1/120

<sup>\*</sup> For Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL and Landmark TL, at the completion of the 40th year the reduction figure will remain at 480/600, or 20% of the total maximum liability.

CertainTeed warrants that Landmark 40 IR and XT30 IR are compliant with UL 2218 Impact Resistance of Prepared Roof Covering Materials test criteria at time of manufacture.

for costs of roof tear-off and disposal and of flashing and metal work (and repairs required by defects therein) except for Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL and Landmark TL, for which CertainTeed's maximum liability will also include the cost of roof tear-off and disposal.

SureStart protection does not extend to any shingles applied to any inadequately ventilated roof deck systems upon which the shingles are attached. In the case of these shingles, CertainTeed's maximum contribution toward the cost of repairing, replacing or cleaning the defective shingles will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the reduction figure (related to shingles applied to an inadequately ventilated roof deck) for each month as measured from the date the shingles were installed to the date when proven defective.

In instances in which CertainTeed, under the terms of this warranty, has agreed to pay the cost of labor required to repair, replace or clean defective or contaminated shingles, CertainTeed will provide reimbursement only upon receipt of a copy of the contractor's invoice or other written evidence of the completion of such work which CertainTeed, in its sole discretion, deems acceptable.

<sup>\*\*</sup> Algae Resistant Warranty period cited is only applicable to Algae Resistant version of the pertinent shingle.

<sup>†</sup> For details of warranty coverage for shingles installed on inadequately ventilated roof decks on both residential and commercial buildings, see provisions on page 7 under "Limitations."

<sup>††</sup> Laminate wind warranty upgrade. Roof shingles shall be resistant to blow-off due to wind velocities, including gusts, up to a maximum of 110 miles per hour for Landmark 50 and Woodscape 50, 90 mph for Landmark 40 and 80 mph for Landmark 30 and Woodscape 30, during the first five (5) years following application, provided that the shingles are installed using six (6) fasteners, in the common bond area, per shingle.

## **Beyond SureStart**<sup>™</sup> **Protection**

Should any shingles prove to be defective subsequent to the SureStart period, CertainTeed's maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the specified reduction figure for each month as measured from the date the shingles were installed to the date when proven defective.

### **Transferability**

#### DURING THE SURESTART PERIOD

This limited warranty may be transferred by the original property owner/consumer to the first subsequent property owner.

With respect to Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL and Landmark TL, if this warranty is effectively transferred during the ten (10) year SureStart period, the duration of the warranty will be 50 years measured from the date of installation, and the remaining period of SureStart protection will be available to the subsequent property owner.

For all other shingle products, if the warranty is transferred by the original property owner/consumer during the SureStart period, the duration of the warranty, measured from the date of installation, will remain the same as for the original property owner/consumer, and the remaining period of SureStart protection will be available to the subsequent property owner.

#### AFTER THE SURESTART PERIOD

In the event that the warranty is transferred by the original property owner/consumer subsequent to the SureStart period, the warranty duration following the transfer will be two years from the date of real estate title transfer, and the warranty obligation will be calculated as explained in the above section titled "Beyond SureStart Protection."

#### Limitations

This warranty provides protection against any shingle defects that arise in the course of ordinary and everyday wear and tear to the roof caused by normal exposure to the elements. It does not provide protection against damage caused by situations and events beyond normal exposure conditions, such as, but not limited to:

- winds, including gusts, greater than those listed in Table 1 for each product, lightning, hurricane (see Limited Wind Warranty for hurricane wind exception), tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
- distortion, cracking or other failure, or movement of the base material over which the shingles are applied, or of the roof deck, or of the walls or foundation of the building itself.
- damage caused by structural changes, alterations or additions, or by the installation of equipment (such as aerials, signs or air-conditioning equipment) to the structure after the original shingles have been applied.
- stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, mold or mildew growth, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as an "algae resistant shingle," in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with algae during the term of the warranty against algae growth.
- misuse, abuse or improper handling or storage of CertainTeed shingles.
- installation of shingles over non-approved roof decks as fully explained in the CertainTeed Shingle Applicator's Manual.
- damage to CertainTeed shingles, the roof deck or the structure caused by ice backup or ice damming.
- improper application or application not in accordance with CertainTeed's current written installation instructions.

Mold and mildew are functions of environmental conditions and are not manufacturing defects. As such, mold and mildew are not covered by this warranty or any implied warranty.

CertainTeed reserves the right to discontinue or modify any of its products, including the color of the shingles, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

If you live in a coastal area where salt fog occurs on a frequent basis, but rain only occurs on an infrequent basis, you should not use aluminum gutters on buildings that are roofed with algae resistant shingle products containing copper granules. Under these unique climatic conditions, the interaction of the copper in the granules with the aluminum in the gutters can destroy the gutters.

CertainTeed disclaims all liability and responsibility for any damages that may be incurred by the use of its algae resistant shingle products containing copper granules where aluminum gutters are used.

## **Inadequately Ventilated Roof Decks**

This limited warranty (with no reduction in warranty duration) will apply under the following conditions to CertainTeed's "top-of-the-line" roofing shingles installed on commercial buildings without adequate ventilation installed directly beneath the shingled roof deck (and directly above the insulation):

- Shingles must be among those covered in this limited warranty by a 40-year or longer warranty duration. Shingles
  with a lesser warranted life will qualify for only a 10-year warranty duration with respect to shingle problems
  related to the absence of adequate roof ventilation.
- 2. Only "Structural Insulated Panels" (SIPs) or "nailboard insulation panels" having either minimum 3/8" plywood or minimum 7/16" OSB on their top surface may be used as the substrate upon which the shingles are applied. Use of any other inadequately ventilated insulated substrate will limit the warranty duration to only 10 years with respect to shingle problems related to the absence of adequate roof ventilation.
- 3. Shingles must be applied to a non-residential building.
- 4. Appropriate insulation and vapor retarder, if necessary, must be installed in order to prevent deterioration of the roof deck or shingle substrate affecting either shingle appearance or shingle performance due to excessive moisture. It is the responsibility of the deck system manufacturer and/or deck system designer to choose the appropriate insulation and to determine the need for a vapor retarder.

Shingles installed on a private home or residence (as opposed to an apartment building, for example) will qualify for a warranty duration of only 10 years with respect to shingle problems related to the absence of adequate roof ventilation. This 10-year warranty duration applies even if CertainTeed's "top-of-the-line" shingles have been used.

In any instance in which the shingles qualify for only a 10-year warranty, CertainTeed's obligation will be calculated by using both the maximum material liability and applicable monthly reduction figure shown in Table 1 related to shingles applied to an inadequately ventilated roof deck.

### **Limited Wind Warranty**

CertainTeed warrants both its fiber glass asphalt shingles and its organic-base asphalt shingles to resist blow-off damage due to wind velocities, including gusts, and including hurricane winds where applicable (over 75 mph) during the first ten (10) years following application for Grand Manor Shangle, Centennial Slate, Carriage House Shangle, Presidential Shake TL, Landmark TL, Presidential Shake and Hatteras shingles. All other shingle products are warranted to resist blow-off damage due to wind velocities, including gusts, up to the maximum wind velocity per product listed in Table 1 (including hurricane winds where applicable) during the first five (5) year period following application of the shingles.

If any such blow-off damage does occur during those initial time periods after application, CertainTeed will furnish replacement shingles without charge for those shingles damaged (but will not be responsible for labor costs pertaining to removal or replacement of damaged shingles). If the applied shingles contain self-sealing asphalt strips, and if any of these strips fail to activate within the first year following application, CertainTeed shall have no liability under this warranty for such a defect unless CertainTeed is afforded the opportunity to hand-seal, at its expense, any non-sealing shingles.

Any costs in excess of CertainTeed's contribution shall be the owner's responsibility through homeowner's insurance, etc.

#### What the Customer Must Do

The property owner must promptly notify CertainTeed in writing of any manufacturing defect or algae contamination and provide proof of the date of purchase and date of application of the shingles. CertainTeed will then investigate the claim, and if a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after the inspection, will repair, replace or clean the defective shingles or reimburse the property owner the appropriate amount for the repair, replacement or cleaning of the shingles under the terms of the warranty.

All notifications should be sent to: CertainTeed, 1400 Union Meeting Road, Blue Bell, PA 19422

Attn: RPG Technical Services Department, Telephone number: 800-345-1145

## **Warranty Registration (not required)**

CertainTeed would like to offer you a way to safeguard your investment by registering your product warranty on the CertainTeed Website at <a href="https://www.certainteed.com/warranty">www.certainteed.com/warranty</a>. You will then receive a numbered registration confirmation by return e-mail that can be printed out and kept with this warranty document and your proof of purchase. Failure to register this warranty shall NOT void the warranty or any of its terms. For those without internet access please feel free to provide us with your complete name, address and phone number; the name and contact information for your roofing contractor and the name of the shingle, number of squares, color and installation date. We will register the information for you and mail you the confirmation.

Mail to CertainTeed Corporation, Roofing Products Group P.O. Box 860, Valley Forge, PA 19482.

#### FOR YOUR RECORDS ONLY:

Product Purchased	Date of Installation
Roofing Contractor	Contractor's Phone No.

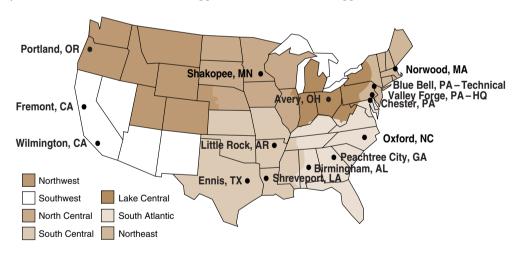
This warranty, which is effective on shingles applied on or after January 1, 2004, supersedes the written warranty previously issued by CertainTeed coded No. 20-20-1856.

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF CERTAINTEED. APPLICABLE STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER/CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF THIS WARRANTY. NO FIELD REPRESENTATIVE, DISTRIBUTOR OR DEALER OF CERTAINTEED IS AUTHORIZED TO CHANGE OR MODIFY THIS WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

#### **ROOFING PLANTS AND REGIONAL SALES OFFICES**

CertainTeed roofing products are sold by the Roofing Products Group of CertainTeed Corporation in seven sales regions. They are manufactured in eleven residential roofing plants and two commercial roofing plants.



Since the early 1900s, CertainTeed Corporation has been an innovator in the building materials industry and today is a leading manufacturer of building materials including residential and commercial roofing, vinyl and fiber cement siding, vinyl windows, composite decking and railing, fiber glass insulation, vinyl fence, and piping products. The company is headquartered in Valley Forge, Pennsylvania, and employs more than 7,000 employees at approximately 50 manufacturing facilities throughout North America. Continuing the 100 year commitment of "quality made <u>certain</u>, satisfaction guarant<u>eed</u>," CertainTeed remains one of the most trusted names in the industry. More information is available at www.certainteed.com.

CertainTeed Corporation Roofing Products Group P.O. Box 860 • Valley Forge, PA 19482 800-345-1145

