

ASPHALT SHINGLE PRODUCTS
CERTAINTEED CORPORATION



CertainTeed 



LIMITED

WARRANTY

CONGRATULATIONS!

... and thank you for your recent purchase of one of the fine products in the CertainTeed Roofing Collection™. Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting beauty and protection for homes of every size, style and age. For the past 90 years, the basis for our name, “Quality made certain, satisfaction guaranteed,” has been our ongoing philosophy.

Your CertainTeed roofing warranty fully explains how CertainTeed supports its products with the strongest warranty protection available. In the following paragraphs we would like to highlight some of the more important warranty features, and provide some additional information that will help you understand why the quality of your CertainTeed roof is not just a claim, but a fact.

However, it is important that you read the warranty section of this brochure. The warranty lists the specific CertainTeed asphalt shingle products that are covered and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

SURESTART™ PROTECTION

Because CertainTeed roofing products are manufactured to the highest quality standards, we confidently include the additional assurance of SureStart™ protection with all CertainTeed shingles. SureStart provides the strongest protection you can get in the vital early years after your new roof has been installed.

Simply put, if a manufacturing defect is discovered during the SureStart period, CertainTeed will provide reimbursement of 100% of the cost of the shingles and labor to repair the defective shingles or apply new shingles to



replace the defective shingles (exclusive of costs of tear-off, metal work and disposal). SureStart protection is not prorated or otherwise reduced over time.

SureStart protection does not extend to any shingles applied to insulated roof deck systems that have not been ventilated between the insulation and the deck.

SURESTART™ PLUS PROTECTION

Additional Years of SureStart™ Warranty Protection And an Extension of the Limited Wind Warranty

For an added measure of assurance, SureStart™ PLUS warranty protection extends the duration of both SureStart protection and the limited wind warranty up to a total of ten years. All the same provisions, conditions and limitations that apply to SureStart and the initial limited wind warranty apply to SureStart PLUS coverage.

SureStart PLUS coverage may be obtained through your roofing contractor under the following conditions:

1. The consumer must pay a specified fee to CertainTeed.
2. The roof system must meet the standards of CertainTeed's Integrity Roof System™.

3. The roof system must have been installed by a contractor who, at the time of the roof installation, holds credentials as a CertainTeed SELECT Shingle RooferSM.

The CertainTeed Integrity Roof System must incorporate all of the following components:

1. CertainTeed shingles carrying a warranty duration of at least 25 years and installed according to the instructions in the CertainTeed Shingle Applicator's Manual.
2. Unless a specific exception has been granted in advance by CertainTeed, Air Vent Inc. attic ventilation products or CertainTeed soffit and eaves ventilation products installed: (a) to meet applicable model code requirements or HUD/FHA minimum property standards for attic ventilation; (b) according to manufacturer's installation instructions applicable to the roof system at the time of installation; (c) in accordance with CertainTeed's shingle warranty requirements for attic ventilation.
3. Underlayment installed in accordance with installation instructions published in

the CertainTeed Shingle Applicator's Manual. Underlayment must be manufactured by CertainTeed where geographically available, or it must meet standards of performance set forth by ASTM Standard D4869 or D229 (unperforated).

4. In areas in or north of the following states – Virginia, Kentucky, Missouri, Kansas, Colorado, Utah, Nevada and Oregon – CertainTeed's WinterGuardSM waterproofing shingle underlayment installed at the roof eaves and in the valleys according to instructions in the CertainTeed Shingle Applicator's Manual.

A CertainTeed SELECT Shingle Roofer is a contractor who has qualified for inclusion in this exclusive program by virtue of having completed specific professional and educational programs, and by carrying the requisite amount of both liability insurance and workers' compensation insurance. Your SELECT Shingle Roofer can provide complete details about the Integrity Roof System and how to apply for SureStart PLUS warranty protection.

TRANSFERABILITY

The warranty for CertainTeed shingles is transferable by the original property owner to the subsequent owner. Upon transfer of the warranty during the product's SureStart or SureStart PLUS periods, the remaining duration of the warranty for the new owner is the same as it would have been for the original owner.

And, the remaining period of SureStart or SureStart PLUS protection will be available to the subsequent property owner.

For product warranties transferred after the SureStart or SureStart PLUS period has elapsed, the remaining duration of the transferred warranty will be **two** years from the date of real estate title transfer.

WARRANTY PROTECTION AGAINST ALGAE

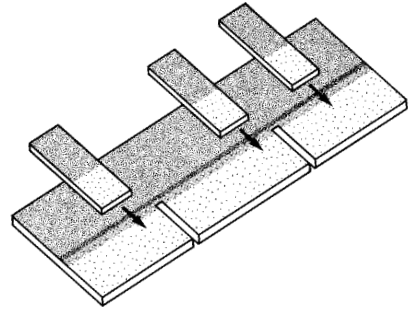


Several of CertainTeed's fiber glass shingles are available in an algae-resistant version. Commonly called "fungus," the black and green algae that creates unsightly streaking on shingles is a common occurrence in warm, humid climates.

CertainTeed provides exceptional warranty protection against algae contamination. Grand Manor Shingle®, Carriage House Shingle™, Hatteras®, Landmark™ 40 AR, Landmark™ 30 AR, Independence Shingle® AR, Highlands Shingle™ AR and FungusBuster® 25 shingles carry a 10-year limited warranty against algae growth.

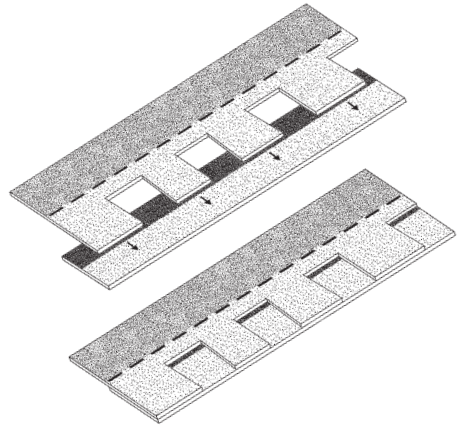
WHAT IS A "SHANGLE®"?

The "Shangle®," an idea conceived by CertainTeed over 30 years ago, is the original "laminated shingle." The Shangle features a full-size, one-piece shingle as a base, to which individual shingle tabs or overlay pads are applied, providing extra protection and aesthetic enhancement to the roof.



WHAT IS A TWO-PIECE LAMINATE?

Whereas a Shangle consists of a full-size, one-piece base shingle onto which tabs or pads are applied, a two-piece laminate uses a full-size shingle with tab-size teeth cut out of it. Adhered to the back of this top shingle is a half shingle that runs behind the cutouts. The result is a multi-layered shingle that provides a rugged, textured look on the roof.



LIMITED WARRANTY

This warranty covers asphalt shingle products sold only in the United States of America, its territories and Canada.

What and Who Is Covered and for How Long

Provided shingles have been installed in strict accordance with CertainTeed current written installation instructions, CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in the chart below, and that CertainTeed will repair or replace any shingles proven to be defective under the terms of this warranty.

In addition, CertainTeed warrants that Grand Manor Shingle®, Carriage House Shingle™, Independence Shingle® AR, Hattersas®, Landmark™ 40 AR, Landmark™ 30 AR, Highlands Shingle™ AR and FungusBuster® 25 shingles that were sold as “algae-resistant shingles” will remain free from algae growth which adversely affects the overall appearance of said shingles for a period of ten (10) years. However, CertainTeed reserves the right to clean the algae stains from the shingles rather than repair or replace the contaminated shingles.

In the event of repair, replacement or cleaning pursuant to the terms of this warranty, the original warranty shall apply to the replacement shingles or the repaired or cleaned shingles and will extend for the balance of the warranty period in effect at the time the shingles proved defective.

The lifetime coverage for Grand Manor Shingle and Carriage House Shingle offered by this warranty is designed to cover individual homeowners only. In the instance of shingles purchased by or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for Grand Manor Shingle and Carriage House Shingle will be 40 years following the installation of the shingles, and in both instances CertainTeed’s maximum liability after the SureStart period will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off, metal work, and disposal, and by then decreasing that amount by the reduction figure specified in Table 1 for each month as measured from the date the shingles were installed to the date when proven defective.

TABLE 1

PRODUCT	WARRANTY PERIOD	SURESTART™ PERIOD	MAXIMUM MATERIAL LIABILITY AFTER SURESTART PERIOD	REDUCTION FIGURE PER MONTH
GRAND MANOR SHANGLE®	LIFETIME	10 YEARS	\$140/Square	1/480*
CARRIAGE HOUSE SHANGLE®	LIFETIME	7 YEARS	\$110/Square	1/480*
INDEPENDENCE SHANGLE® (and AR)	40 YEARS	5 YEARS	\$55/Square	1/480
LANDMARK™ 40 (and AR)	40 YEARS	5 YEARS	\$55/Square	1/480
HATTERSAS®	40 YEARS	5 YEARS	\$55/Square	1/480
HALLMARK SHANGLE®	30 YEARS	5 YEARS	\$55/Square	1/360
LANDMARK™ 30 (and AR)	30 YEARS	5 YEARS	\$45/Square	1/360
CUSTOM SEALDON® 30	30 YEARS	5 YEARS	\$35/Square	1/360
XT™ 30	30 YEARS	5 YEARS	\$35/Square	1/360
LANDMARK™ 25	25 YEARS	5 YEARS	\$40/Square	1/300
CLASSIC HORIZON SHANGLE®	25 YEARS	5 YEARS	\$40/Square	1/300
NEW HORIZON SHANGLE®	25 YEARS	5 YEARS	\$40/Square	1/300
HIGHLANDS SHANGLE™ AR	25 YEARS	5 YEARS	\$40/Square	1/300
HEARTHSTEAD® 25	25 YEARS	5 YEARS	\$35/Square	1/300
CUSTOM LOK™ 25	25 YEARS	5 YEARS	\$35/Square	1/300
SOLID SLAB™	25 YEARS	5 YEARS	\$35/Square	1/300
FUNGUSBUSTER® 25	25 YEARS	5 YEARS	\$30/Square	1/300
XT™ 25	25 YEARS	5 YEARS	\$30/Square	1/300
SEALDON® 25	25 YEARS	5 YEARS	\$30/Square	1/300
CT 20	20 YEARS	3 YEARS	\$25/Square	1/240
ANY SHINGLES APPLIED TO UNVENTILATED, INSULATED ROOF DECKS	10 YEARS	N/A	See above	1/120
ALGAE-RESISTANCE	10 YEARS	5 YEARS	See above	1/120

* For Grand Manor Shingle and Carriage House Shingle, at the completion of the 32nd year the reduction figure will remain at 384/480, or 20% of the the total maximum liability.

(PLEASE REFER TO NEXT 2 PAGES FOR REMAINDER OF WARRANTY, INCLUDING OTHER CONDITIONS.)

SureStart™ Protection

All of CertainTeed's shingle products are covered by SureStart™ protection for the period specified in Table 1. Under this warranty feature, CertainTeed, at no charge, will repair or replace, at its option, any shingles proven to be defective during the applicable SureStart period (the SureStart period begins when shingle application has been completed and terminates at the end of the year indicated as its term of duration; i.e., the SureStart period for Independence Shingle terminates at the completion of its fifth year of service). CertainTeed's maximum material liability under SureStart will be equal to the reasonable cost to replace the defective shingles, plus labor. CertainTeed shall not be responsible or liable for costs of roof tear-off and disposal and of flashing and metal work (and repairs required by defects therein) except for Grand Manor Shingle and Carriage House Shingle, for which CertainTeed's maximum liability will also include the cost of roof tear-off and disposal.

SureStart protection does not extend to any shingles applied to insulated roof deck systems that are not ventilated between the insulation and the deck material upon which the shingles are attached. In the case of these shingles, CertainTeed's maximum contribution toward the cost of repairing, replacing or cleaning the defective shingles will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the reduction figure specified in Table 1 for each month as measured from the date the shingles were installed to the date when proven defective.

In instances in which CertainTeed, under the terms of this warranty, has agreed to pay the cost of labor required to repair, replace or clean defective or contaminated shingles, CertainTeed will provide reimbursement only upon receipt of a copy of the contractor's invoice or other written evidence of the completion of such work which CertainTeed, in its sole discretion, deems acceptable.

SureStart™ PLUS Protection

Under SureStart™ PLUS warranty protection, which may be purchased under specific conditions and for a specified fee (except for Grand Manor Shingle), CertainTeed will repair or replace, at its option, any shingles proven to be defective during the additional five-year period (three years for Carriage House Shingle) subsequent to the SureStart protection period applicable to the particular shingle product. In no event shall the total duration of the initial SureStart protection and SureStart PLUS protection exceed ten (10) years. Under SureStart PLUS coverage, CertainTeed also warrants its shingles to resist blow-off damage due to wind velocities, including gusts, up to 60 miles per hour for an additional five-year period (three years for Carriage House Shingle) subsequent to the five-year limited wind warranty which is applicable to all CertainTeed shingle products with the exception of Grand Manor Shingle, Carriage House Shingle and Hatteras, which carry separate wind warranties (see Limited Wind Warranty).

All provisions of the SureStart feature and of the initial limited wind warranty, as set forth herein, shall apply to SureStart PLUS coverage.

Beyond SureStart™ or SureStart™ PLUS Protection

Should any shingles prove to be defective subsequent to the SureStart™ or SureStart™ PLUS period, CertainTeed's maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the specified reduction figure for each month as measured from the date the shingles were installed to the date when proven defective.

Transferability

DURING THE SURESTART OR SURESTART PLUS PERIOD

This limited warranty may be transferred by the original consumer to the subsequent property owner.

With respect to Grand Manor Shingle, if this warranty is effectively transferred during the ten (10) year SureStart period, the duration of the warranty will be 40 years measured from the date of installation, and the remaining period of SureStart protection will be available to the subsequent property owner.

With respect to Carriage House Shingle, if this warranty is effectively transferred during the SureStart or SureStart PLUS periods, the duration of the warranty will be 40 years measured from the date of installation, and the remaining period of SureStart or SureStart PLUS protection will be available to the subsequent property owner.

The lifetime coverage offered by this warranty for Grand Manor Shingle and Carriage House Shingle automatically ceases not only upon sale of the property, but also upon the death of the last of the original owners of the property at the time of installation. In either event, the warranty will cover 40 years and CertainTeed's maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated as explained in the above section titled "Beyond SureStart or SureStart PLUS Protection."

For all other shingle products, if the warranty is transferred by the original consumer during the SureStart or SureStart PLUS periods, the duration of the warranty, measured from the date of installation, will remain the same as for the original consumer, and the remaining period of SureStart or SureStart PLUS protection will be available to the subsequent property owner.

AFTER THE SURESTART OR SURESTART PLUS PERIOD

In the event that the warranty is transferred by the original consumer subsequent to the SureStart or SureStart PLUS period, the warranty duration following the transfer will be two years from the date of real estate title transfer, and the warranty obligation will be calculated as explained in the above section titled "Beyond SureStart and SureStart PLUS Protection."

Limitations

This warranty provides protection against any shingle defects that arise in the course of ordinary and everyday wear and tear to the roof caused by normal exposure to the elements. It does not provide protection against damage caused by situations and events beyond normal exposure conditions, such as, but not limited to:

- winds, including gusts, greater than 60 miles per hour (greater than 110 miles per hour for Hatteras shingles), lightning, hurricane (see Limited Wind Warranty for wind exception), tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
- distortion, cracking or other failure, or movement of the base material over which the shingles are applied, or of the roof deck, or of the walls or foundation of the building itself.
- damage caused by structural changes, alterations or additions, or by the installation of equipment (such as aerials, signs or air-conditioning equipment) to the structure after the original shingles have been applied.
- stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as an “algae- or fungus-resistant shingle,” in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with algae during the term of the warranty against algae growth.
- improper storage of CertainTeed shingles.
- installation of shingles over non-approved roof decks as fully explained in the CertainTeed Shingle Applicator’s Manual.
- damage to CertainTeed shingles, the roof deck or the structure caused by ice backup or ice damming.

IMPORTANT: Shingles containing a factory applied self-sealing asphalt strip must be subjected to direct sunlight for several days before sealing will occur. Shingles installed in the fall or winter may not seal until the following spring. Shingles which do not receive direct sunlight or which are not exposed to adequate surface temperatures may never seal and must be hand sealed at time of application. Shingles which have not been properly installed may not seal. Damage to the factory applied self-sealing strip by dust, sand, or foreign matter will prevent the sealing strip from activating. Failure of the shingles to seal under any of the above circumstances is not a manufacturing defect and CertainTeed will not be responsible for repairing, replacing or hand-sealing any shingles under any such circumstance.

CertainTeed limits its warranty protection to a ten (10) year duration (from date of completion of shingle application to the end of the tenth year of service) for shingles applied to insulated roof deck systems that have not been ventilated between the deck material and the insulation. This warranty obligation is subject to the maximum liability shown in Table 1 and is reduced by the reduction figure shown in Table 1.

CertainTeed reserves the right to discontinue or modify any of its products, including the color of the shingles, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material may vary in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

Limited Wind Warranty

CertainTeed warrants both its fiber glass asphalt shingles and its organic-base asphalt shingles to resist blow-off damage due to wind velocities, including gusts, up to 60 miles per hour (110 miles per hour for Hatteras shingles) during the first ten (10) years following application for Grand Manor Shingle and Hatteras shingles, the first seven (7) years following application for Carriage House Shingle, and for all other shingle products, the first five (5) year period following application of the shingles. If any such blow-off damage does occur during those initial time periods after application, CertainTeed will furnish replacement shingles without charge for those shingles damaged (but will not be responsible for labor costs pertaining to removal or replacement of damaged shingles). However, in the event the shingles involved contain self-sealing asphalt strips, CertainTeed shall have no liability under this Limited Wind Warranty unless it is first afforded the opportunity to hand-seal, at its sole expense, any non-sealing asphalt strips which fail to activate within the first year after application.

Any costs in excess of CertainTeed’s contribution shall be the owner’s responsibility through homeowner’s insurance, etc.

What the Customer Must Do

The property owner must promptly notify CertainTeed in writing of any manufacturing defect or algae contamination and provide proof of the date of purchase and date of application of the shingles. CertainTeed will then investigate the claim, and if a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after the inspection, will repair, replace or clean the defective shingles or reimburse the property owner the appropriate amount for the repair, replacement or cleaning of the shingles under the terms of the warranty.

Notification should be sent to:

CertainTeed Corporation
1400 Union Meeting Road
Blue Bell, PA 19422
Attn: RPG Consumer Service Dept.

(PLEASE REFER TO NEXT PAGE FOR REMAINDER OF WARRANTY, INCLUDING OTHER CONDITIONS.)

This warranty, which is effective on shingles applied on or after January 1, 1999, supersedes those written warranties previously issued by CertainTeed coded No. 20-20-1335, 20-20-1336 and 20-20-1369.

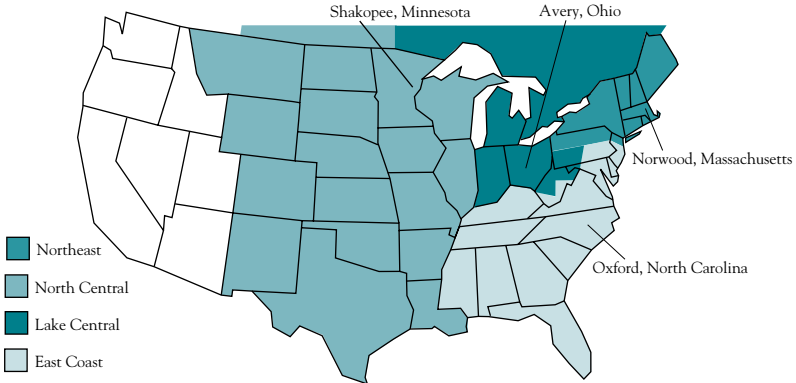
THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF CERTAINTEED. PERTINENT STATE LAW SHALL CONTROL FOR WHAT PERIOD OF TIME SUBSEQUENT TO SALE A CONSUMER/HOMEOWNER MAY SEEK A REMEDY PURSUANT TO THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF ANY WARRANTY SET FORTH HEREIN. NO FIELD REPRESENTATIVE OF CERTAINTEED OR ANY DISTRIBUTOR OR DEALER IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Return of the warranty registration card is not required as a condition of warranty coverage.

ROOFING PLANTS AND REGIONAL SALES OFFICES

CertainTeed roofing products are sold by the Roofing Products Group of CertainTeed Corporation. They are manufactured in four roofing plants and sold in four sales regions, as well as special product areas (SPA).



Since the early 1900s, CertainTeed has been an innovator in the building materials industry, today producing and selling vinyl windows, vinyl siding and accessories, vinyl fence, railing and deck products, asphalt roofing shingles, roof ventilation products, clay roof tiles, fiber glass insulation and reinforcements, foundation products, and PVC pipe at more than 100 facilities nationwide. Continuing the 90-year commitment of "quality made certain, satisfaction guaranteed," CertainTeed remains one of the most trusted names in the industry.

CertainTeed Corporation
Roofing Products Group
P.O. Box 860
Valley Forge, PA 19482
800-345-1145

CertainTeed 
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