

# WARRANTY INFORMATION

## COMMERCIAL ROOFING SYSTEMS

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**WARRANTY OVERVIEW**

CertainTeed offers standard warranty durations between 10 and 25 years. Additionally, Gold Star Contractors can increase warranty durations by 25% by engaging in an Integrity Maintenance Coverage agreement with their client. CertainTeed offers four warranty options: Limited Warranty on Materials, Limited Warranty on Systems, No Dollar Limit (NDL) Limited Warranty and Full System NDL Limited Warranty.

**WARRANTY DURATIONS & SYSTEM SPECIFICATIONS**

CertainTeed warranty durations are based on a combination of system specification and product selection. For example, CertainTeed Specification APP-C-2-T lists multiple base sheet and cap sheet options. Per the specification, all base sheets would be fully adhered, either in hot asphalt, torch-welded or self-adhered. Per the APP Warranty Duration Matrix, a pairing of All Weather/Empire Base Sheet with Flintlastic GTA carries a 12-year warranty duration. However, a pairing of Black Diamond Base Sheet with Flintlastic GTA carries a 15-year warranty duration. Both of these configurations are options within APP-C-2-T. Further, the addition of two layers of FlintBoard roof insulation to a Black Diamond Base Sheet – Flintlastic GTA roof system increases the warranty duration to 20 years and would now be CertainTeed Specification APP-I-2-T. It's important to understand that each CertainTeed Specification allows for various base, ply and cap sheet configurations and, as such, warranty durations associated with an individual specification will vary.

**Roll Goods Product and System Warranties**

	Limited Warranty on Materials	Limited Warranty on Systems	NDL Limited Warranty	Full System NDL Limited Warranty
<b>Contractor Requirements</b>			Silver or Gold Star Credential	
<b>Coverage</b>	Warranty covers leaks caused by manufacturer defects in CertainTeed products only		Warranty covers leaks caused by manufacturer defects in CertainTeed products and/or workmanship	Warranty covers leaks caused by manufacturer defects in CertainTeed products and/or approved partner-brands and/or workmanship
<b>Obtain</b>	CertainTeed.com/commercial-roofing		Application submitted through ctndl.com	

**Complementary and Accessory Stand-alone Warranties**

	Wind Warranty	FlintCoat® Warranty	FlintBoard® Warranty	SmartFlash® Warranty
<b>Contractor Requirements</b>	Silver or Gold Star Credential			
<b>Coverage</b>	Warranty covers roof system detachment in accordance with primary CertainTeed Warranty	Warranty covers manufacturer defects in CertainTeed products only	Warranty covers thermal insulation R-value in FlintBoard products	Warranty covers leaks caused by manufacturer defects in CertainTeed products only
<b>Obtain</b>	Apply through Tech Services	CertainTeed.com/commercial-roofing		

**LIMITED MATERIAL AND SYSTEM WARRANTIES**

There are no fees associated with a Limited Warranty on Materials or a Limited Warranty on Materials.

**NDL AND FULL SYSTEM NDL LIMITED WARRANTIES**

Subject to CertainTeed published requirements, NDL Limited and Full System NDL Limited Warranties are available to CertainTeed approved contractors based on the schedule below. NDL Warranties are fully transferrable and subject to a \$500\* warranty transfer fee (subject to change at any time) and inspection.

**NDL and Full System NDL Limited Warranty Fee Schedule**

Built-Up Roofing (Non-Modified) Specifications		Modified Bitumen Roofing Specifications	
Warranty Duration	Warranty Fee*	Warranty Duration	Warranty Fee*
10 Years	\$6.00 per square (\$600 minimum)	10 and 12 Years	\$4.00 per square (\$400 minimum)
15 Years	\$10.00 per square (\$1,000 minimum)	15 Years	\$7.50 per square (\$750 minimum)
20 Years	\$15.00 per square (\$1,500 minimum)	20 Years	\$12.50 per square (\$1,250 minimum)
		25 Years**	\$15.00 per square (\$1,500 minimum)

*\*Subject to change at any time.*

*\*\*Subject to additional requirements. Contact Tech Services at 1-800-396-8134 x2.*

**WIND WARRANTY FEE SCHEDULE**

Wind endorsement fee schedule for NDL Warranties, minimum 100 sq. If Professional Engineering Stamp is required, there is an additional \$1,000 fee. Contact Tech Services at 1-800-396-8134 Ext. 2.

55 – 80 mph	\$1.00 per square
81 – 90 mph	\$2.00 per square
91 – 100 mph	\$4.00 per square
101 – 110 mph	\$8.00 per square
111 – 120 mph	\$10.00 per square
121 – 135 mph	\$15.00 per square

**ACCESSORY STAND-ALONE WARRANTIES**

There are no fees associated with a FlintCoat®, FlintBoard® or SmartFlash® stand-alone warranty.

**LIVE ROOF OVERBURDEN WARRANTY FEE**

\$25.00 per square, minimum 100 sq.



**CertainTeed Corporation**

ROOFING • SIDING • TRIM • DECKING • RAILING • FENCE • GYPSUM • CEILINGS • INSULATION

20 Moores Road Malvern, PA 19355 Professional: 800-233-8990 Consumer: 800-782-8777 [certainteed.com](http://certainteed.com)

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Roof installed by: \_\_\_\_\_

Warranty # \_\_\_\_\_

The following information is designed to assist owners in establishing a regular and beneficial roof inspection and maintenance program. This important area of responsibility for the building owner can provide many long-term benefits, including extended life expectancy of the roofing system, reduced average in-place cost, prevention of major deterioration resulting from minor problems and eventually, reduced roof system replacement cost.

### Roof Maintenance Guidelines

All roofs require regular inspections and periodic maintenance to achieve their expected life. Roofs should be inspected at least twice yearly, in the spring and fall. Additionally, all roofs should be inspected after any severe weather or storms. The roofing contractor who installed the roof membrane, in conjunction with the building owner's maintenance personnel, should perform these inspections. Leaks occur most often at flashings, pitch pans, gravel stops, and other penetrations. Pay special attention to these areas.

Included among the roof components that are not part of the roof membrane and hence not covered by the applicable CertainTeed Limited Warranty are the following: underlying roof deck, drains, pitch pans, expansion joints, skylights, vents, plastic accessories, surfacing and/or any ballast, rock, or gravel, or any modified bituminous flashings not installed in accordance with CertainTeed published Construction Details. Additionally, any non-CertainTeed accessory such as, but not limited to: insulation, vapor retarders, fasteners, metal work, decorative or reflective coating are not covered by the applicable CertainTeed Limited Warranty. Roof components are the owner's responsibility to maintain.

**General** – One of the keys to avoiding roof damage is limiting access to the roof. Allow only authorized personnel on the roof who understand good roof access procedures and precautions. Bag and remove all debris from the roof. Keep grease and oil off of the roof. Clean and remove any liquid deposits immediately. Do not allow foot traffic on the roof in very hot or very cold weather. Do not allow the installation of television or radio antennas, satellite dishes or other mechanical equipment without notifying CertainTeed for approval and for consultation about the methods and details for these installations.

**Roof Drains** – CertainTeed requires positive drainage. Owners must keep roof drains and the surrounding areas free of debris to allow for proper drainage. Maintain proper attachment of drain clamping rings.

**Metal Flashing** – Start with a visual examination looking for areas of damage or rust. Ensure that the flashing has remained properly attached and sealed. Repair or replace areas with damage, poor caulking, and all loose areas including counterflashing, coping, seams and/or joints.

**Pitch Pans** – Keep pitch pans full at all times. Examine and repair the metal pan assembly when necessary.

**Rooftop Equipment** – Qualified roofing personnel should accompany the equipment installation and/or service employees. If this is not practical, have qualified roofing personnel inspect the area after the equipment installation and/or service employees have completed their work. Regularly check and maintain the condition of all rooftop equipment. Ensure that no substances from the equipment are being deposited on the roof, and if deposits are present – clean immediately. Check equipment flashing for proper condition.

**Roof Coating** – Visually inspect for signs of deterioration. Maintenance or replacement completed by a roofing professional is essential. Coating life is affected by a variety of factors including climate and environment.

**Other** – The above list reflects only the most common components found on roof systems; it is not all-inclusive. Contact CertainTeed for additional information.

### Owner Inspection and General Recommendations

- A. Utilize roofing professionals or thoroughly trained maintenance personnel for roof-related issues.
- B. Owners should file all job records, drawings, and specifications for future reference. Contract with a roofing contractor authorized by CertainTeed to set up a regular inspection and roof maintenance schedule. Record maintenance procedures as they occur. Log all roof access times and other trades working on the roof, in case damage should occur. Report damage as soon as it occurs, so repairs may be scheduled and executed as soon as possible.
- C. Make more frequent inspections (six times per year) on buildings that house manufacturing facilities that evacuate or exhaust debris onto the roof.
- D. Inspect the exterior of the building for settlement or movement. Structural movement may result in splits in the roof membrane.
- E. Repairs should be performed as soon as needed – owners should not allow a nuisance leak to develop into a major problem, degrading insulation and destroying a large portion of the roof assembly. While a roofing contractor authorized by CertainTeed should perform repairs and maintenance work, the owner can help maintain the roof by ensuring that minor clean-up and maintenance procedures are performed (e.g., regular checking and cleaning of debris from roof and around drains).
- F. Notify CertainTeed immediately after a roof leak occurs. If possible, note conditions resulting in leakage. Heavy or light rain, wind direction, temperature, and the time of year that the leak occurs are all important clues to tracing roof leaks. Note whether the leak stops shortly after each rain or continues to drip until the roof is dry. If the owner is prepared with the facts, the diagnosis and repair of roof problems can proceed more rapidly.
- G. In some emergency situations, owner-applied temporary patches may be made to stop leaks to minimize property loss. Except for certain emergency situations, owners should not attempt roof repairs. The puncturing of a blister or the spreading of a liquid-applied coating or bituminous cement may only cover up evidence needed to ascertain the real problem.

For your convenience, we have provided a basic inspection form on the reverse side of this page that addresses several critical areas of the roofing system.

Date: \_\_\_\_\_ Inspected By: \_\_\_\_\_

	<b>ROOF PLAN LEGEND</b> Roof Drain Scupper Firewall Chimney Skylight Scuttle or hatch Penthouse Ventilator/Fan Vent Pipe Air Conditioner Cooler Pitch Pocket Saddle Hip Ridge Valley Pipe or Conduit Screen Support/Fence Expansion Joint Metal Edging - Single-line perimeter Parapet Wall - Double-line perimeter Other _____

**Owner-Based Maintenance Requirements**

	No Problems	Maintenance Required	Not Applicable
1. Edge Metal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Counter Flashings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Expansion Joints	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Pitch Pans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Drains	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Scuppers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Skylights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Coping Covers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Vents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Flues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Antennae	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. HVAC Equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Sign Supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Coatings/Toppings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Debris	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Condition of Roof Membrane**

Surface Condition	Yes	No
Any blisters, splits, buckles or punctures?	<input type="checkbox"/>	<input type="checkbox"/>
Any bare spots, displaced gravel, thin coating or severe granule loss?	<input type="checkbox"/>	<input type="checkbox"/>
Reflective coating in good condition?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of ponding?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of residue deposits or foreign contamination?	<input type="checkbox"/>	<input type="checkbox"/>
Are A/C condensation lines extending into drains?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of traffic or physical damage?	<input type="checkbox"/>	<input type="checkbox"/>
Any evidence of wet insulation?	<input type="checkbox"/>	<input type="checkbox"/>

Comments \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**General Conditions**

Any building or structural movement?	<input type="checkbox"/>	<input type="checkbox"/>
Any deflection or sagging of deck?	<input type="checkbox"/>	<input type="checkbox"/>
Any alterations, additions or new penetrations?	<input type="checkbox"/>	<input type="checkbox"/>
Any change in building usage?	<input type="checkbox"/>	<input type="checkbox"/>

Comments \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Copies of this form should be made and used in your semi-annual roof inspections.

Owner:  
Owner Address:  
Owner Phone:  
Description of Building Use:  
Building Address:  
CT Product(s) Used:  
Roof Completion Date:

Applicator:  
Applicator's Address:  
Applicator's Phone:

# of Squares:  
Expiration Date:

## COVERAGE

For the Warranty Period defined in the Warranty Chart within this document, CertainTeed (CT) warrants to the original building owner (Owner) that the Product described above, used on the roof as a repair material, will not leak due to a manufacturing defect.

In the event there is a leak due to a manufacturing defect during the Warranty Period, CT shall, during the first year and at its sole discretion, provide the appropriate replacement materials or refund the original cost of the Product determined by CT to be defective. After the first year, CT's maximum liability is the original cost of the Product used on the roof reduced by 8.3% for 12-year warranties and 10% for 10-year warranties during each subsequent year, less any costs previously incurred by CT for replacement.

**Note: The Owner is responsible to repair leaks promptly to avoid water damage, including mold growth.**

## EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation/cover boards, roof decks, roof membrane or other bases over which Product is applied and attributable directly or indirectly to any of the following:

1. Natural disasters, such as falling objects, cyclones, hurricanes, tornadoes, or other winds or gusts exceeding Force 7 on the Beaufort scale; earthquakes; lightning; hail or fire;
2. Misuse, abuse, falling objects, tools, foot traffic, or equipment or sign installation;
3. Clogged drains or lack of adequate drainage that does not promptly and readily remove water from the roof;
4. Ponding water (as defined by the National Roofing Contractors Association);
5. Settlement, cracking, warping, expansion, contraction, deflection or other movement of the building structure;
6. Improper installation of Product;
7. Failure to maintain Product as required under the Commercial Roof Systems Specification Manual;
8. Mold and other damage caused by water entering building; and
9. Any other damage not attributable to a manufacturing defect of the Product. This Limited Warranty does not cover damages caused by leaks. This Limited Warranty covers to material only and does not include installation or labor costs of any kind. The existing roof deck has not been inspected by CT and is NOT part of this Limited Warranty.

This Limited Warranty does not cover damages caused by leaks. This Limited Warranty applies to material only and does not include installation or labor costs of any kind. The existing roof deck has not been inspected by CT and is NOT part of this Limited Warranty.

## ROOF MAINTENANCE

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at [www.certainteed.com](http://www.certainteed.com).

## UNAPPROVED REPAIRS, ALTERATIONS, DELETIONS OR ADDITIONS

All repairs, alterations, deletions or additions to any aspect of the roof that affects the Product or any material contiguous thereto must have prior written approval of CT's Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 ext. 2. If Owner, without prior written consent of CT, makes or permits any repairs, alterations, deletions or additions to the roof that affect the Product, all of CT's obligations, duties and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

## NOTICE OF CLAIMS

Any claim or request for CT to perform under this Limited Warranty must be made by Owner in writing to the above listed address or by visiting [www.ctroof.com](http://www.ctroof.com) within thirty (30) days of discovery of the defect, and Owner must send proof of purchase and samples that demonstrate the alleged manufacturing defect to CT's Technical Services Department. This notice of claim must include a general description of the alleged defect as well as photographs. Owner shall grant access to the entire roofing system as necessary for CT to investigate the claim. If access is not granted, CT shall have the right to determine, at its sole discretion that this Limited Warranty is void as to that portion of the roof to which access is denied. Contract or invoice from roofer for service, product or work completed does not constitute Proof of Purchase of CT products. Original Proof of Purchase is required and best obtained from the place of purchase. Copies are not acceptable. Failure to notify CT in a timely manner shall relieve CT of any obligation under this Limited Warranty. Notice of claim to your contractor does not constitute notice to CT.

**NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repair(s) performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses of Product that would have been covered under this Limited Warranty, excluding labor costs.**

**TRANSFERABILITY**

This Limited Warranty may be transferred to one subsequent owner only if CT's Technical Services Department is notified at the above listed address within thirty (30) days of real estate title transfer. If it is determined at CT's sole discretion that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty.

**EXCLUSIVE WARRANTY AND LIMITATIONS OF REMEDIES**

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO PROVIDING REPLACEMENT PRODUCT OR REFUNDING THE ORIGINAL COST OF THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT COVERED UNDER THIS LIMITED WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT TO THE OWNER OF THE PRODUCT THAT WAS ORIGINALLY INSTALLED. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

**MODIFICATIONS TO LIMITED WARRANTY**

Except as noted herein, this Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives. Only CT's Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the Product materials that deviates from CT's Commercial Roof Systems Specifications manual voids coverage, unless prior written approval is provided by CT's Technical Services Department.

**INSPECTION**

CT does not practice engineering or architecture. Issuance of this Limited Warranty or any roof inspections conducted by CT or its authorized agent, do not constitute an approval of the roof, the roof design plans or specifications, or the construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by Owner or Owner's professional. Any roof inspections are solely for the benefit of CT and do not constitute any approval, representation or warranty that the roof meets building code standards.

**Warranty Chart**

Warranty Period in Years

	Warranty Period in Years
Flintlastic® STA	10
Flintlastic STA Plus	12
Flintlastic GTA	12
Flintlastic GTA-FR	12
Flintlastic FR Cap 30	12
Flintlastic FR Cap 30 T	12
Flintlastic FR-P	12
Flintlastic Premium FR-P	12
Flintlastic GMS	12
Flintlastic GTS-FR	12
Flintlastic SA Cap (FR)	12

This Limited Warranty applies to product installed in 2019

Owner:  
Owner Address:  
Building Address:  
# of Squares:  
CT Product Specification No:  
Description of Building Use:  
Applicator:  
Roof Completion Date:  
Applicator's Address:  
Applicator's Phone:

## COVERAGE

CertainTeed Corporation ("CT") hereby warrants the roof membrane installed at the above address, subject to the following terms, conditions, limitations and exclusions, for the period checked above from the date of completion of the roof membrane installation. If during the duration of this Limited Warranty, a manufacturing defect in the roof membrane causes a leak, CT or its designated roofing contractor will, at CT's sole discretion, repair or replace the roof membrane materials only as necessary to restore it to a watertight condition. Only manufacturing defects in the roof membrane that cause leaks are covered by this Limited Warranty. CT's MAXIMUM LIABILITY during the first year of this warranty is the original cost of the CT membrane materials only. After the first year, CT's maximum liability is the original cost of the CT materials used on the roof reduced by 4% for 25-year warranties, 5% for 20-year warranties, 6.67% for 15-year warranties, 8.3% for 12-year warranties and 10% for 10-year warranties during each subsequent year, less any costs previously incurred by CT for repair or replacements. In no event, however, will CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the CT roof membrane is applied. Roof membrane, as used herein, shall include the following components: applicable base sheet(s), interplies and capsheet(s) (with appropriate roof coating of surfaces) required for the above-selected warranty, and asphalt material between layers when required, if applied per CT's Commercial Roof Systems Specifications. Roof components which are not part of the roof membrane and hence not covered by this Limited Warranty include, but not limited to the following: underlying roof deck, insulation, vapor retarders, fasteners, liquid flashing, metal work, drains, pitch pans, expansion joints, skylights, vents, plastic accessories, decorative or reflective coating, surfacing and/or any aggregates.

## EXCLUSIONS FROM COVERAGE

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks or other bases over which the CT roof membrane specification products are applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding Force 9 on the Beaufort scale; lightning; earthquakes; flood; hail or fire.
2. Falling objects, civil insurrection, war, riot or vandalism.
3. Settlement, deflection, movement, moisture content, inadequate attachment, or other deficiencies of the roof deck, pre-existing roof system, walls, foundations or any other part of the building structure, insulation or other materials underlying the roof membrane.
4. Failure of the roof membrane caused or contributed by:
  - a. Maintenance, repair or work on the roof unrelated to the roof membrane, such as, but not limited to mechanical, electrical, plumbing, etc.;
  - b. Infiltration or condensation of moisture in, through or around the walls, copings and metal components, pitch pans, building structure or underlying or surrounding materials;
  - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface or for any other similar purpose;
  - d. Movement or deterioration of metal work used in conjunction with the roof membrane;
  - e. Deposits of solids or liquids which may cause deterioration of the roof membrane;
  - f. Building design or construction;
  - g. Lack of positive drainage, to completely remove water from the roof membrane per NRCA guidelines; or
  - h. Installation over a wet surface or substrate.
5. Failure to adhere to CT's roof maintenance program (see CT's Roof Maintenance Form).
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations).
7. Any change in the building's basic usage unless approved in advance in writing by CT.
8. Any use of roofing material of any kind or nature not approved in CT's Commercial Roof Systems Specifications in effect at the time of installation.
9. Placement of any additional structures on the roof membrane such as, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs and/or water towers.
10. Failure to maintain the watertight integrity of the roof system. (Owner must make repairs to non-warranted items that affect the watertight integrity of the roof system).
11. This Limited Warranty does not cover fading or other changes in color to the roof membrane as a result of airborne pollutants or other causes, including, but not limited to, natural fading.
12. Damage or injury arising in any way from testing/sampling of the membrane or design and consulting errors or omissions.



**UNAPPROVED REPAIRS, ALTERATIONS, ADDITIONS OR DELETIONS**

All repairs, alterations, deletions or additions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CT's Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If owner, without prior written consent of CT, makes or permits any repairs, alterations, deletions or additions to the roof, all of CT's obligations, duties and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

**NOTICE OF CLAIMS**

Any claim or request for CT to perform under this Limited Warranty must be made by owner in writing to the above listed address or by visiting [www.ctroof.com](http://www.ctroof.com) within thirty (30) days of discovery of the defect, and owner must send original proof of purchase (Contract or invoice from roofer for service, product or work completed does not constitute Proof of Purchase of CT products. Original Proof of Purchase is required and best obtained from dealer) and samples that demonstrate the alleged manufacturing defect to CT's Technical Services Department. This notice of claim must include a general description of the alleged defect. Owner shall grant access to the entire roofing system as necessary for CT to investigate a claim. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof membrane to which access is denied.

**NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, owner may make essential temporary repair(s) performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.**

**MODIFICATIONS**

Only CT's Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of a roof membrane that deviates from CT's Commercial Roof Systems Specifications voids coverage, unless prior written approval is provided by CT's Technical Services Department.

**TRANSFERABILITY OF WARRANTY**

This Limited Warranty may be transferred to a subsequent owner only if CT's Technical Services Department is notified, at the above listed Malvern address, within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee. Failure of the owner and subsequent owner to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations and the Limited Warranty will be voided.

**CONDITION PERTAINING TO WARRANTY EFFECTIVENESS**

This Limited Warranty applies to roof membranes installed during the calendar year of 2019 and shall become effective following complete installation of the roof membrane and payment in full to the roofing contractor. The warranty in effect at the time the material is originally installed is the applicable warranty. The warranty duration listed above is solely based upon information provided within the Product Registration/Warranty Request Form. Information presented and determined as incomplete or inaccurate, shall result in this warranty being null and void. Should a dispute arise between any of the parties (contractor, owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied.

**EXCLUSIVE WARRANTY AND LIMITATION OF REMEDIES**

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT ASSET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE ROOF MEMBRANE PRODUCT OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE ROOF MEMBRANE PRODUCT OF THE ORIGINAL INSTALLATION. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS AND/OR CERTAINTEED FIELD REPRESENTATIVES.

**AGREEMENT TO BINDING ARBITRATION**

Any and all claims, disputes and other matters in question that may occur between owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

**EXAMINATION OR INSPECTION**

Issuance of this Limited Warranty or roof inspections made by CT or an authorized agent of CT do not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. CT does not practice engineering or architecture. Roof designs, construction plans or installation of the roof system should be approved by owner or owner's professional.

Note: All referenced documents/forms are available at [www.certainteed.com](http://www.certainteed.com).

## Coverage

CertainTeed Corporation (CT) hereby warrants the roof system installed at the above address, subject to the following terms, conditions, limitations and exclusions, for a period of \_\_\_\_\_ years from the date of completion of the roof system installation. If, during the duration of this Limited Warranty, a leak is caused by a deficiency in the workmanship of the roof system installation or by a manufacturing defect in the roof system, CT or its designated roofing contractor will, at CT's expense, repair or replace the roof system only as necessary to restore it to a watertight condition. Only deficiencies in the roof system that cause leaks are covered by this Limited Warranty. In no event will CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the CT roof system is applied. Roof system, as used herein, shall include the following components: FlintBoard® Insulation, FlintFast® Fasteners, FlintPrime® Primers, FlintCoat® Coatings, FlintBond® Adhesives, FlintEdge® Edge Metal, SmartFlash® Liquid Applied Flashing, applicable base sheet(s), interplies and cap sheet(s) (with appropriate roof coating of surfaces) required by the CT Product Specification, and asphalt material between layers when required, if applied per CT's Commercial Roof Systems Specifications. Roof components which are not part of the roof system and hence not covered by this Limited Warranty include the following: underlying roof deck, insulation (non-CT brand), vapor retarders, fasteners (non-CT brand), liquid flashing (non-CT brand), metal work (non-CT brand), drains, pitch pans, expansion joints, skylights, vents, plastic accessories, decorative or reflective coating (non-CT brand), surfacing and/or any aggregates.

## Exclusions from Coverage

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks or other bases over which the CT products are applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding Force 9 on the Beaufort scale, lightning, earthquakes, flood, hail or fire.
2. Falling objects, civil insurrection, war, riot or vandalism.
3. Settlement, deflection, movement, moisture content, inadequate attachment or other deficiencies of the roof deck, pre-existing roof system, walls, foundations or any other part of the building structure, insulation or other materials underlying the roof system.
4. Failure of the roof system caused or contributed by:
  - a. Maintenance, repair or work on the roof unrelated to the roof system, such as mechanical, electrical or plumbing;
  - b. Infiltration or condensation of moisture in, through or around the walls, copings and metal components, pitch pans, building structure or underlying or surrounding materials;
  - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface or for any other similar purpose;
  - d. Movement or deterioration of metal work used in conjunction with the roof system;
  - e. Deposits of solids or liquids which may cause deterioration of the roof system;
  - f. Building design or construction;
  - g. Lack of positive drainage, to completely remove water from the roof system per NRCA guidelines; or
  - h. Installation over a wet surface or substrate.
5. Failure to adhere to CT's Roof Maintenance Program (see CT's Roof Maintenance Form).
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations).
7. Any change in the building's basic usage unless approved in advance in writing by CT.
8. Any use of roofing material of any kind or nature not approved in CT's Commercial Roof Systems Specifications.
9. Placement of any additional structures on the roof system such as, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs and/or water towers.
10. Failure to maintain the watertight integrity of the roof system. Owner must make repairs within 30 days of notification by CT to non-warranted items that affect the watertight integrity of the roof system.

In addition, CT will not be responsible for, or have any liability for, changes to the appearance of the roof system that do not result in roof leaks. This includes, but is not limited to, the loss of granules from the cap sheet and/or surface cracking due to weathering or normal wear and tear from the elements.

## Non-Warranted Repairs

Repairs must be made by a CT Gold Star or Silver Star roofing contractor or roofing contractor approved in advance by CT. Should a nonwarranted repair be made by any roofing contractor, payment must be remitted to the roofing contractor within 30 days from completion of the work or the Limited Warranty will be void. Should non-warranted repairs not be made within 30 days of notification by CT, the Limited Warranty will be void.

## Two-Year Inspection

A mandatory inspection will be made of the roofing membrane within 2 years from the date of application. If for any reason CT or its authorized representative is not granted access to perform the inspection this Limited Warranty shall be void.

### Unapproved Repairs, Alterations, Deletions or Additions

All repairs, alterations, deletions or additions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CertainTeed's Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If owner, without prior written consent of CT, makes or permits any repairs, alterations, deletions or additions to the roof, all of CT's obligations, duties and coverage under this Limited Warranty will terminate.

### Notice of Claims

Any claim or request for CT to perform under this Limited Warranty must be made by owner to CT in writing to the above listed address or by visiting [www.ctroof.com](http://www.ctroof.com) within thirty (30) days of discovery of the defect (notification to the contractor is not considered notice to CT) or CT will have no responsibility for the repairs. This notice of claim must include a general description of the alleged defect and a copy of the roof maintenance records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty, any costs associated with the leak investigation shall be the owner's sole responsibility.

**NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, owner may make essential temporary repair(s) performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.**

### Modifications

Only CertainTeed's Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of a roof system that deviates from CT's Commercial Roof Systems Specifications voids coverage, unless prior written approval is provided by CertainTeed's Commercial Roofing Technical Services Department.

### Transferability of Warranty

This Limited Warranty may be transferred to a subsequent owner only if CertainTeed's Technical Services Department is notified at the above listed Malvern address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee to CT. Failure to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations. If it is determined at CT's sole discretion that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty. All transfer fees will be refunded minus the cost of any applicable inspection and administrative fees.

### Conditions Pertaining to Warranty Effectiveness

This Limited Warranty shall become effective only upon the occurrence of all the following events:

1. Receipt of roofing contractor's notice of completion;
2. CT final inspection and completion of all punchlist items
3. Payment of CT's warranty fee to CT; and
4. Owner's payment to roofing contractor for installation and supplies.

Should a dispute arise between any of the parties (contractor, owner, CT) as to whether or not any of these Conditions Pertaining to Warranty Effectiveness have been satisfied, CT will hold the Limited Warranty in abeyance until such time as the parties agree that all Conditions have been satisfied.

### Exclusive Warranty and Limitations of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION.

### Agreement to Binding Arbitration

Any and all claims, disputes and other matters in question that may occur between owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof. Examination or Inspection CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by owner or owner's professional.

**Note: All referenced documents/forms available at [www.certainteed.com](http://www.certainteed.com).**

## Coverage

CertainTeed Corporation (CT) hereby warrants the roof system installed at the above address, subject to the following terms, conditions, limitations and exclusions, for a period of years from the date of completion of the roof system installation. If, during the duration of this Limited Warranty, a leak is caused by a deficiency in the workmanship of the roof system installation or by a manufacturing defect in the roof system, CT or its designated roofing contractor will, at CT's expense, repair or replace the roof system only as necessary to restore it to a watertight condition. Only deficiencies in the roof system that cause leaks are covered by this Limited Warranty. In no event will CT be responsible for any costs related to the removal or abatement of any asbestos present in any existing roof system to which the roof system is applied. Roof system, as used herein, shall include the following components: [this section to be populated with items from a predefined list contained in the warranty application] applicable base sheet(s), interplies and cap sheet(s) (with appropriate roof coating of surfaces as required) and asphalt material between layers when required per CT's Commercial Roof Systems Specifications. Roof components which are not part of the roof system and hence not covered by this Limited Warranty include the following: underlying roof deck, insulation (non-CT brand), vapor retarders (non-CT brand), fasteners (non-CT brand), metal work (non-CT brand), drains, pitch pans (that are not approved by CT), expansion joints (that are not approved by CT), liquid flashing (non-CT brand), skylights, vents, plastic accessories, any decorative or reflective coating (non-CT brand), surfacing and/or any aggregates.

## Exclusions from Coverage

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks or other bases over which the roof system is applied, attributable directly or indirectly to any of the following:

1. Natural disasters, including, but not limited to, cyclones, tornadoes, hurricanes or other winds exceeding Force 9 on the Beaufort scale, lightning, earthquakes, flood, hail or fire.
2. Falling objects, civil insurrection, war, riot or vandalism.
3. Settlement, deflection, movement, moisture content, inadequate attachment, or other deficiencies of the roof deck, pre-existing roof system, walls, foundations or any other part of the building structure, insulation or other materials underlying the roof system.
4. Failure of the roof system caused or contributed by:
  - a. Maintenance, repair or work on the roof unrelated to the roof system, such as but not limited to mechanical, electrical or plumbing;
  - b. Infiltration or condensation of moisture in, through or around the walls, copings and metal components, pitch pans, building structure or underlying or surrounding materials;
  - c. Traffic of any nature or use of the roof surface as a storage area, walking or recreational surface or for any other similar purpose;
  - d. Movement or deterioration of metal work used in conjunction with the roof system;
  - e. Deposits of solids or liquids which may cause deterioration of the roof system;
  - f. Building design or construction;
  - g. Lack of positive drainage, to completely remove water from the roof system per NRCA guidelines; or
  - h. Installation over a wet surface or substrate.
5. Failure to adhere to CT's Roof Maintenance Program (see CT's Roof Maintenance Form).
6. Unauthorized application on excluded buildings or structures (see CT's General Recommendations).
7. Any change in the building's basic usage unless approved in advance in writing by CT.
8. Any use of roofing material of any kind or nature not approved in CT's Commercial Roof Systems Specifications.
9. Placement of any additional structures on the roof system such as, but not limited to, equipment or framework used in connection with air conditioning units, transmission and/or reception devices, signs and/or water towers.
10. Failure to maintain the watertight integrity of the roof system. Owner must make repairs within 30 days of notification by CT to non-warranted items that affect the watertight integrity of the roof system.

In addition, CT will not be responsible for, or have any liability for, changes to the appearance of the roof system that do not result in roof leaks. This includes, but is not limited to, the loss of granules from the cap sheet and/or surface cracking due to weathering or normal wear and tear from the elements.

## Non-Warranted Repairs

Repairs must be made by a CT Gold Star or Silver Star roofing contractor or roofing contractor approved in advance by CT. Should a non-warranted repair be made by any roofing contractor, payment must be remitted to the roofing contractor within 30 days from completion of the work or the Limited Warranty will be void. Should non-warranted repairs not be made within 30 days of notification by CT, the Limited Warranty will be void.

## Two-Year Inspection

A mandatory inspection will be made of the roofing membrane within 2 years from the date of application. If for any reason CT or its authorized representative is not granted access to perform the inspection this Limited Warranty shall be void.

### Unapproved Repairs, Alterations, Deletions or Additions

All repairs, alterations, deletions or additions to any aspect of the roof, or any material contiguous thereto, must have prior written approval of CertainTeed's Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134). If owner, without prior written consent of CT, makes or permits any repairs, alterations, deletions or additions to the roof, all of CT's obligations, duties and coverage under this Limited Warranty will terminate.

### Notice of Claims

Any claim or request for CT to perform under this Limited Warranty must be made by owner to CT in writing to the above listed address or by visiting [www.ctroof.com](http://www.ctroof.com) within thirty (30) days of discovery of the defect (notification to the contractor is not considered notice to CT) or CT will have no responsibility for the repairs. This notice of claim must include a general description of the alleged defect and a copy of the roof maintenance records. Owner shall grant access to the entire roof system as necessary for CT to investigate a claim. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof system to which access is denied. Should the investigation of the leak be determined not to be covered under this Limited Warranty any costs associated with the leak investigation shall be the owner's sole responsibility.

**NOTE: In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, owner may make essential temporary repair(s) performed by a qualified roofer. CT will only reimburse owner for essential temporary repair expenses that would have been covered under this Limited Warranty.**

### Modifications

Only CertainTeed's Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of a roof system that deviates from CT's Commercial Roof Systems Specifications voids coverage, unless prior written approval is provided by CertainTeed's Technical Services Department.

### Transferability of Warranty

This Limited Warranty may be transferred to a subsequent owner only if CertainTeed's Technical Services Department is notified at the above listed Malvern address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee to CT. Failure to transfer this warranty pursuant to these stated conditions terminates CT's warranty obligations. If it is determined at CT's sole discretion that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty. All transfer fees will be refunded minus the cost of any applicable inspection and administrative fees.

### Conditions Pertaining to Warranty Effectiveness

This Limited Warranty shall become effective only upon the occurrence of all the following events:

1. Receipt of roofing contractor's notice of completion;
2. CT final inspection and completion of all punchlist items;
3. Payment of CT's warranty fee to CT; and
4. Owner's payment to roofing contractor for installation and supplies.

Should a dispute arise between any of the parties (contractor, owner, CT) as to whether or not any of these Conditions Pertaining to Warranty Effectiveness have been satisfied, CT will hold the Limited Warranty in abeyance until such time as the parties agree that all Conditions have been satisfied.

### Exclusive Warranty and Limitations of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND SOLE REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL, IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR JURISDICTION DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY BY STATE OR JURISDICTION.

### Agreement to Binding Arbitration

Any and all claims, disputes and other matters in question that may occur between owner, the contractor and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

### Examination or Inspection

CT does not practice engineering or architecture. Roof inspections made by CT or an authorized agent of CT or issuance of this Limited Warranty does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by owner or owner's professional.

**Note:** All referenced documents/forms available at [www.certainteed.com](http://www.certainteed.com).

## Coverage

For a period of 7 to 10 years, as determined by the Product Warranty Chart below from the date of installation completion, CertainTeed (CT) warrants to the original building owner (owner) that the CT Coating materials used on the roof will be free from manufacturing defects that affect the performance of CT's Coating on the owner's roof.

### Product Warranty Chart:

CertainTeed Product	Coverage Per Square	Warranty
FlintCoat® W	3 Gallons	10 Years
FlintCoat® A3000	1 1/2 Gallons	7 Years

In the event there is a failure of the CT Coating due to a manufacturing defect during the warranty period, CT shall, at its sole discretion, provide the appropriate replacement CT Coating, repair the CT Coating or pay for the original cost of the defective product only, to return the CT Coating to warrantable condition. Note: Repair leaks promptly to avoid water damage, including mold growth.

## Exclusions from Coverage

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks or other bases over which the CT Coating is applied and attributable directly or indirectly to any of the following:

1. Damage or leaks to the roof membrane caused directly or indirectly by natural disaster such as falling objects, cyclones, hurricanes, tornadoes, or other winds or gusts exceeding Force 7 on the Beaufort scale; earthquakes; lightning; hail or fire.
2. Damage to the roof membrane caused by, among other things, misuse, abuse, falling objects, tools, foot traffic, additional equipment or sign installation.
3. Damage to the roof membrane caused by clogged drains or lack of adequate drainage that promptly and readily removes water from the roof.
4. Damage due to ponding water (as defined by the National Roofing Contractors Association).
5. Damage to, or failure of, the roof membrane in any manner caused or contributed to by settlement, cracking, warping, expansion, contraction, deflection or other movement of the building structure.
6. Components of the roof system not sold by CT.
7. Mold and other damage caused by water entering building.
8. Any other damage not attributable to a manufacturing defect of the CT Coating.

This Limited Warranty is only applicable when CT products are properly installed according to CT published specifications and label instructions. This Limited Warranty does not cover leaks or damage caused by leaks. This Limited Warranty applies only to materials. This Limited Warranty does not include installation or labor costs. The existing roof deck has not been inspected by CT and is NOT part of this Limited Warranty. CT shall not be liable for any incidental, consequential or other damages including, but not limited to the loss of sales, profits, rent payments, inventory, equipment, valuables or other monetary losses or damages to the structure or the structures contents, even if the actions or remedies provided under this Limited Warranty do not perform their specified purpose.

## Roof Maintenance

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the owner on a regular basis and are the owner's responsibility. Inspections by owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at [www.certainteed.com](http://www.certainteed.com).

## Unapproved Repairs, Alterations, Deletions or Additions

All repairs, alterations, deletions or additions to any aspect of the roof that affects the coating or any material contiguous thereto must have prior written approval of CertainTeed's Technical Services Department (CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 x2). If owner, without prior written consent of CT, makes or permits any repairs, alterations, deletions or additions to the roof that affect the CT coating, all of CT's obligations, duties and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

### **Notice of Claims**

Any claim or request for CT to perform under this Limited Warranty must be made by owner in writing within thirty (30) days of discovery of the defect, and owner must send proof of purchase and samples that demonstrate the alleged manufacturing defect to CertainTeed's Technical Services Department. This notice of claim must include a general description of the alleged defect. Owner shall grant access to the entire roofing system as necessary for CT to investigate the claim. If access is not granted, CT shall have the right to determine, at its sole discretion, that this Limited Warranty is void as to that portion of the roof to which access is denied. Contract or invoice from roofer for service, product or work completed does not constitute Proof of Purchase of CT products. Original Proof of Purchase is required and best obtained from the place of purchase. Copies are not acceptable. Failure to notify CT in a timely manner shall relieve CT of any obligation under this Limited Warranty.

**Note:** Notice of claim to your contractor does not constitute notice to CT.

**In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, owner may make essential temporary repair(s) performed by a qualified roofer. CT will only reimburse owner for essential temporary repair expenses that would have been covered under this Limited Warranty.**

### **Transferability**

This warranty is applicable to the original building owner only and not transferable. Condition Pertaining to Limited Warranty Effectiveness This Limited Warranty shall only become effective following the complete installation of the CT Coating according to CT published specifications and payment in full to the roofing contractor. Should a dispute arise between any of the parties (contractor, owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied.

### **Warranty and Limitation of Remedies**

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE CT COATING AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF THE CT COATING OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE CT COATING OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE CT COATING OF THE ORIGINAL INSTALLATION. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS, AND/OR CERTAINTEED FIELD REPRESENTATIVES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

### **Modifications to Limited Warranty**

Only CertainTeed's Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the CT Coating that deviates from CT's Commercial Roof Systems Specifications manual voids coverage, unless prior written approval is provided by CertainTeed's Technical Services Department.

### **Agreement to Binding Arbitration**

Any and all claims, disputes and other matters in question that may occur between owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof. Inspection CT does not practice engineering or architecture. Issuance of this Limited Warranty or any roof inspections conducted by CT or its authorized agent, do not constitute an approval of the roof, the roof design plans or specifications, or the construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by owner or owner's professional. Any roof inspections are solely for the benefit of CT.

### **Inspection**

CT does not practice engineering or architecture. Issuance of this Limited Warranty or any roof inspections conducted by CT or its authorized agent, do not constitute an approval of the roof, the roof design plans or specifications, or the construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by owner or owner's professional. Any roof inspections are solely for the benefit of CT.

## Coverage

CertainTeed Corporation (CT) warrants that the thermal insulation R-Value of its family of FlintBoard® polyisocyanurate foam insulation products (FlintBoard) will not at any time after the first (1st) year of purchase, but prior to the start of the twentieth (20th) year after purchase, diminish to less than eighty percent (80%) of the published R-Value of the FlintBoard at the time of purchase. This Limited Warranty is expressly made subject to the following terms, conditions and limitations:

## Warranty Limited to One Evaluation

Owner agrees that the Limited Warranty is based on an evaluation of FlintBoard as hereinafter set forth, and that the FlintBoard may be evaluated for R-Value only one time during the time period for which this Limited Warranty is made. Owner agrees and understands that the FlintBoard may not be evaluated each year and that the Limited Warranty applies only to the results of the initial test performed on the product.

## Proof of Purchase

As a condition precedent to recovery under this Limited Warranty, owner agrees to retain the original Proof of Purchase of FlintBoard product (sales receipt) and to submit the same to CT when filing a claim. The original Proof of Purchase (sales receipt) must clearly establish that it relates to the FlintBoard which is the subject of the claim.

## Warranty and Limitation of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING OR REPLACING THE DEFECTIVE FLINTBOARD PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS THAT MAY OCCUR AS A RESULT OF THE USE OF THE FLINTBOARD PRODUCT OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO FLINTBOARD PRODUCT OR THIS WARRANTY EXCEED THE COST TO THE OWNER OF THE FLINTBOARD PRODUCT OF THE ORIGINAL INSTALLATION. IN NO EVENT SHALL CT BE LIABLE FOR ANY DAMAGES OR EXPENSES RELATED TO THE REMOVAL OR REPLACEMENT OF THE FLINTBOARD OR ANY COVERINGS OVER THE FLINTBOARD. THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS AND/OR CERTAINTEED FIELD REPRESENTATIVES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

## Limitations of Coverage

CT shall not be liable for and this Limited Warranty does not apply to: (a) FlintBoard which has been damaged, abused, misused, punctured, crushed, or improperly applied or installed; (b) FlintBoard which has been harmed by use or environmental conditions such that the foam cells have been ruptured by excessive heat, cold and/or humidity; (c) FlintBoard wherein the moisture content as shown by the moisture content test taken on the sample at the time of evaluation indicates an excess of three percent (3%) moisture by weight; (d) FlintBoard which has not been handled, stored or used according to the instructions outlined on CT labels or CT product literature in effect at the date of sale; or (e) any other cause not related to manufacturing defects.

## Evaluation of R-Value and Notice of Claim

If at any time after the first (1st) year from the date of purchase of the FlintBoard, but prior to the twentieth (20th) year, owner decides to evaluate the FlintBoard R-Value, owner shall notify CT in writing at CertainTeed Roofing Products Group, Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 x2 at least sixty (60) days prior to the removal of the installed samples. Owner agrees that a CT representative shall monitor and choose the sampling places, the testing facility and the testing procedures. Owner agrees, at its own expense, to remove samples, replace and repair the sample area, and have tests made on the FlintBoard only in the presence of a CT representative. Owner further agrees that a moisture content test shall also be performed under the above terms and conditions and that owner shall be responsible for all costs involved in connection therewith. If the owner removes or damages the FlintBoard prior to the scheduled sampling, this Limited Warranty shall be void. All testing of the insulation samples will be conducted at a NAVLP certified independent testing laboratory approved by CT. Results of the testing will be final and binding on all parties concerned.



**Limitation of Liability**

If the test results of the FlintBoard samples as determined by the independent testing laboratory verify that the R-Value has fallen below eighty percent (80%) of CT published specifications in force at the time of the original sale, CT will reimburse owner a percentage of owner's original purchase price of FlintBoard product pursuant to the following schedule:

<b>Year(s) After</b>	<b>Percent Reimbursement Of Priginal Purchase</b>	<b>Year(s) After</b>	<b>Percent Reimbursement Of Priginal Purchase</b>
1-10	100%	16	40%
11	90%	17	30%
12	80%	18	20%
13	70%	19	10%
14	60%	20	0%
15	50%		

THE AMOUNT ORIGINALLY PAID FOR THE FLINTBOARD BY THE OWNER SHALL BE EVIDENCED BY THE ORIGINAL PROOF OF PURCHASE. IN NO EVENT SHALL THE AMOUNT OF ANY LIABILITY AND/OR REIMBURSEMENT OF CT UNDER THIS LIMITED WARRANTY BE GREATER THAN THE ORIGINAL PURCHASE PRICE OF THE FLINTBOARD.

**Transferability of Warranty**

This Limited Warranty may be transferred to a subsequent owner only if CertainTeed's Technical Services Department is notified at the above listed Malvern address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee to CT. Failure of the owner or subsequent owner to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations and the Limited Warranty will be voided.

**Note: Not more than one claim may be filed on any one building.**

**Condition Pertaining to Warranty Effectiveness**

This Limited Warranty shall become effective following complete installation of the FlintBoard and payment in full to the roofing contractor. Should a dispute arise between any of the parties (contractor, owner, CT) as to whether or not the contractor was paid in full, CT will hold the Limited Warranty in abeyance until such time as the parties agree that this condition has been satisfied.

**Agreement to Binding Arbitration**

Any and all claims, disputes and other matters in question that may occur between owner, the contractor, and/or CT, arising out of, in connection with, or relating to this Limited Warranty or breach thereof, shall be submitted to BINDING ARBITRATION for resolution. The arbitration shall be conducted by the American Arbitration Association under its Construction Industry Arbitration Rules then in effect, unless the parties mutually agree otherwise. This agreement to arbitrate shall be specifically enforceable under the Federal Arbitration Act, 9 U.S.C. § 2 or the applicable state arbitration laws. The award rendered by the arbitrator shall be final, and judgment may be entered upon such award in accordance with applicable law in any court having jurisdiction thereof.

**Inspection**

CT does not practice engineering or architecture. Issuance of this Limited Warranty or roof inspections made by CT or an authorized agent of CT does not constitute an approval of the roof, roof design plans or specifications, or construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by owner or owner's professional.

## Coverage

For the Warranty Period defined in the Warranty Chart below, CertainTeed (CT) warrants to the original building owner (Owner) that SmartFlash® or SmartFlash® ONE used on the roof will be free of leaks caused by manufacturing defects.

## Product Warranty Chart:

SmartFlash or SmartFlash ONE Applied	Warranty Period
During original installation of a CertainTeed Commercial Roof System	Matches CertainTeed commercial roof system warranty as published in the Commercial Roof Systems Specifications in effect at the time of the commercial roof system installation, up to, but not more than 20 years. The Warranty Period runs from the date of the original installation of the commercial roof system.
As a repair or after completion of an original installation of a CertainTeed Commercial Roof System where the Commercial Roof System warranty has already started	10 Years or the time remaining of the warranty term for the installed CertainTeed Commercial Roof System, whichever is less.
As part of a non-CertainTeed Commercial Roof System, whether an original installation or repair	10 Years from the date of original application of SmartFlash or SmartFlash ONE.

## Exclusions from Coverage

This Limited Warranty does not cover leaks, damages or injuries of any type, including, but not limited to, damage to roof insulation, roof decks, roof membrane or other bases over which SmartFlash or SmartFlash ONE is applied and attributable directly or indirectly to any of the following:

1. Natural disasters, such as falling objects, cyclones, hurricanes, tornadoes, or other winds or gusts exceeding Force 9 on the Beaufort scale; earthquakes; lightning; hail or fire;
2. Misuse, abuse, falling objects, tools, foot traffic, or equipment or sign installation;
3. Clogged drains or lack of adequate drainage that does not promptly and readily remove water from the roof;
4. Ponding water (as defined by the National Roofing Contractors Association);
5. Settlement, cracking, warping, expansion, contraction, deflection or other movement of the building structure;
6. Improper installation of SmartFlash or SmartFlash ONE or the Commercial Roof System;
7. Degradation of SmartFlash or SmartFlash ONE due to exposure to the elements or sun, air pollution, acid rain or other environmental factors;
8. Failure to maintain SmartFlash or SmartFlash ONE as required under the Commercial Roof Systems Specifications;
9. Mold and other damage caused by water entering building; and
10. Any other damage not attributable to a manufacturing defect of the SmartFlash or SmartFlash ONE.

This Limited Warranty is only applicable when SmartFlash or SmartFlash ONE is properly installed according to CT published specifications and label instructions. This Limited Warranty does not cover leaks or damage caused by leaks caused by installation error. This Limited Warranty provides material only and does not include installation or labor costs. The existing roof deck has not been inspected by CT and is NOT part of this Limited Warranty.

## Roof Maintenance

This Limited Warranty is not a maintenance agreement or an insurance policy. Routine inspections and maintenance of the roof system must be completed by the Owner on a regular basis and are the Owner's responsibility. Inspections by Owner shall take place at least on a semi-annual basis and shall be documented. Periodic inspections are the Owner's responsibility and shall include such things as making minor repairs, cleaning off debris, cleaning filters and gutters, unclogging drains and removing standing water. Lack of regular maintenance shall void this Limited Warranty. For specific information on roof maintenance requirements please visit our website at [www.certainteed.com](http://www.certainteed.com).

## Unapproved Repairs, Alterations, Deletions or Additions

All repairs, alterations, deletions or additions to any aspect of the roof that affects SmartFlash or SmartFlash ONE or any material contiguous thereto must have prior written approval of CT's Technical Services Department, 20 Moores Road, Malvern, PA 19355, (800) 396-8134 x2. If Owner, without prior written consent of CT, makes or permits any repairs, alterations, deletions or additions to the roof that affect SmartFlash or SmartFlash ONE, all of CT's obligations, duties and coverage under this Limited Warranty will terminate and the Limited Warranty will be voided.

**Notice of Claims**

Any claim or request for CT to perform under this Limited Warranty must be made by Owner in writing within thirty (30) days of discovery of the defect, and Owner must send proof of purchase and samples that demonstrate the alleged manufacturing defect to CT's Technical Services Department. This notice of claim must include a general description of the alleged defect. Owner shall grant access to the entire roofing system as necessary for CT to investigate the claim. If access is not granted, CT shall have the right to determine, at its sole discretion that this Limited Warranty is void as to that portion of the roof to which access is denied. Contract or invoice from roofer for service, product or work completed does not constitute Proof of Purchase of CT products. Original Proof of Purchase is required and best obtained from the place of purchase. Copies are not acceptable. Failure to notify CT in a timely manner shall relieve CT of any obligation under this Limited Warranty. Note: Notice of claim to your contractor does not constitute notice to CT. In the event an emergency condition exists which requires immediate repair to avoid damage to the building or its contents, Owner may make essential temporary repair(s) performed by a qualified roofer. CT will only reimburse Owner for essential temporary repair expenses that would have been covered under this Limited Warranty.

**Transferability**

This Limited Warranty may be transferred to a subsequent owner only if CT's Technical Services and Warranty Department is notified at the above listed address within thirty (30) days of real estate title transfer and upon payment of the applicable transfer fee to CT. Failure to transfer this Limited Warranty pursuant to these stated conditions terminates CT's warranty obligations. If it is determined at CT's sole discretion that the roof is in a state of poor maintenance or in disrepair, CT reserves the right to reject the transfer and void this Limited Warranty. All transfer fees will be refunded minus the cost of any applicable inspection and administrative fees.

**Limitations of Remedy and Liability**

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**Modifications to Limited Warranty**

Except as noted herein, this Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives. Only CT's Technical Services Department is authorized to modify coverage provided by this Limited Warranty. Issuance of this Limited Warranty or review or inspection of plans, the building or product application by a CT representative does not waive any exclusions or conditions of this Limited Warranty. Application of the CT SmartFlash or SmartFlash ONE materials that deviates from CT's Commercial Roof Systems Specifications manual voids coverage, unless prior written approval is provided by CT's Technical Services Department.

**Inspection**

CT does not practice engineering or architecture. Issuance of this Limited Warranty or any roof inspections conducted by CT or its authorized agent, do not constitute an approval of the roof, the roof design plans or specifications, or the construction or installation of the roof. Roof designs, construction plans or installation of the roof system should be approved by the Owner or Owner's professional. Any roof inspections are solely for the benefit of CT.

This worksheet is intended to provide initial project data to commence with wind load analysis of roof cladding systems. Complete the form, sign the bottom and return to Commercial Roofing Technical Services along with all required supporting documents listed in Section E and the required nonrefundable \$100 processing fee. If required, final signed/sealed design documents from a Professional Engineer will not be issued until CertainTeed receives all required supporting documentation and \$1,000 Professional Engineering fee.

<b>A - BUILDING INFORMATION</b>	
Project Name:	Building Use:
Address:	Building Category*:
Project Contact:	Importance Factor*:
Phone:	Basic Wind Speed*: mph:
*Note: If project is permitting in State of Florida, the items marked * must be listed on the project Roof Plan, as required Section 1603.1.4 of the 2017 Florida Building Code.	Exposure Category*:
	Internal Pressure Coeff.:

<b>B - CODE INFORMATION</b>	
Code Jurisdiction (check one and list year):	<input type="checkbox"/> IBC Year:
	<input type="checkbox"/> FBC Year:
	<input type="checkbox"/> Other: Year:

<b>C - SPECIFICATION INFORMATION</b>			
FM Approval Requirement	<input type="checkbox"/> YES	<input type="checkbox"/> NO	FM Class 1 - _____
Special Wind Requirements:	<input type="checkbox"/> YES	<input type="checkbox"/> NO	Describe requirement:
P.E. Certification Required:	<input type="checkbox"/> YES	<input type="checkbox"/> NO	List state of registration:
Other Spec. Requirements:			

<b>D - ROOF INFORMATION</b>							
Complete the following information for each roof level and area of the project. Use multiple pages for multiple roof areas.							
Project Type:	<input type="checkbox"/> New Construction		<input type="checkbox"/> Re-Roof (tear off)**		<input type="checkbox"/> Recover**		
***Roof Level #	of						
Height:	ft	Length:	ft	Min. Width:	ft	Pitch	:12
Parapet Height:	ft		Deck Type:				
Roof Insulation Type <input type="checkbox"/> Tapered <input type="checkbox"/> Flat <input type="checkbox"/> Composite				Coverboard Type			
Tradename:				Tradename:			
Thickness (inches):				Thickness (inches):			
Install Method:				Install Method:			
<b>New Roof Assembly (BUR or Mod Bit)</b>							
Component	Tradename		Install Method		Fasteners and Plates		
Base					Manufacturer:		
Ply(s):					Fastener Tradename:		
Cap:					Plate Template		
Coating:							

<b>Product Approval Documentation</b>			
List below the Product Approval or Test Report being submitted as the baseline for the wind load analysis:			
<b>Miami-Dade NOA:</b>		<b>FBC Statewide Approval:</b>	
<b>ICC-ES Evaluation Report:</b>		<b>Test Report:</b>	
<b>Other:</b>			

\*\* For re-roof or re-cover projects involving mechanically attached roof components (e.g. insulation or membrane), field withdrawal resistance testing is required. CertainTeed recommends sampling and testing in accordance with Miami-Dade TAS 105, or applicable Building Code Requirement.

\*\*\* Complete section D for each roof level on the project.

**E – REFERENCE ATTACHMENTS**

Check those attachments which are included in the transmittal.

- Roof Plan (required)  Roof Specification (required if issued for project)
- Exposure Condition Photographs (Photos taken from the roof top are required showing North, South, East and West exposure conditions if the project exposure condition is not specified on the roof plan or specs.)
- Field Pull Test Report, in accordance with ANSI/SPRI IA-I 2010 or SPRI FX-1 (required for re-roof and re-cover projects)
- Product Approval Documentation
- Other (list): \_\_\_\_\_

**NOTICE:** Wind load analysis performed is to be based exclusively on the information presented in this form and supplied attachments. An incomplete form will result in a delayed response. If the information presented is inaccurate, then the results of the analysis may be adversely affected, leading to an inappropriate fastening recommendation. CertainTeed will not be held accountable for erroneous recommendations resulting from inaccurate information. Responsibility and liability for incomplete or inaccurate information rests exclusively with the preparer of this form. This analysis is for guidance and CertainTeed warranty purposes only. The building owner or their authorized representative is responsible for adhering to local building code requirements. By signing this form, you agree to install the roof membrane per CertainTeed Enhanced Wind Warranty installation requirements at minimum. CertainTeed will not be considered as Quality Assurance for any roofing project. The roofing contractor is responsible for ensuring the roof membrane is installed in a workmanlike manner as required by CertainTeed's published installation instructions and all applicable building codes. If it is determined that the roof membrane was not installed per requirements, CertainTeed reserves the right to cancel any warranties issued for the specified project. Any warranty and processing fees paid to CertainTeed are nonrefundable. CertainTeed does not practice engineering or architecture. Issuance of an Enhanced Wind Warranty Endorsement does not constitute approval of the roof design, plans or specifications. Roof designs, construction plans or installation of the roof systems should be approved by the owner or the owner's responsible professional.

**WIND WARRANTY FEE SCHEDULE<sup>2</sup>**

Wind endorsement fee schedule for NDL Warranties, minimum 100 sq. If Professional Engineering Stamp is required, there is an additional \$1,000 fee. Contact Tech Services at 1-800-396-8134 Ext. 2

55 – 80 mph	\$1.00 per square
81 – 90 mph	\$2.00 per square
91 – 100 mph	\$4.00 per square
101 – 110 mph	\$8.00 per square
111 – 120 mph	\$10.00 per square
121 – 135 mph	\$15.00 per square

Professional engineer report & stamp, as required \$1,000 fee in addition to above per square fee.

<sup>2</sup>The fee schedule is based on a minimum 100 squares and is in addition to applicable NDL Limited Warranty Fees.

<b>Name:</b>	<b>Date</b>
<b>Company:</b>	
<b>Signature:</b>	

**Endorsement to Warranty \_\_\_\_\_**

CertainTeed ("CT") warrants the roof membrane or system associated with the above warranty number with an Enhanced Wind Warranty Endorsement, extending warranty coverage for leaks caused by wind speeds above the published, maximum warranted speed, Force 9 on the Beaufort Scale (54 mph), up to \_\_\_\_ mph.

CT warrants that the roof membrane or system as applicable, when installed in accordance with CT-provided, Enhanced Wind Warranty application instructions, will repair the roof membrane or system as applicable to the original watertight conditions up to the allowable speed of the Endorsement for the first ten (10) years of the warranty duration. After ten (10) years, the wind speed covered by the Endorsement will decrease by the following percentages during each subsequent year, but the covered wind speed will not go below the original published speed of Force 9 on the Beaufort Scale. All reductions are calculated and then rounded up:

- a. 4% for 25-year NDL warranties
- b. 5% for 20-year NDL warranties
- c. 6.67% for 15-year NDL warranties
- d. 8.3% for 12-year NDL warranties

10 year NDL warranties are not subject to wind speed proration.

The remainder of the NDL warranty shall remain unchanged and subject to the published terms. See warranty document for further details.

This Endorsement shall become effective only upon payment by the roofer of the applicable wind endorsement fee fixed by CT. (See Enhanced Wind Warranty Endorsement Program for fee schedule).